#### ENTSOG Transparency Platform Satisfaction Survey

# #10

# COMPLETE

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**Q11** How do you evaluate the user-friendliness and usefulness of the Transparency Platform in general? (1 is poor > 5 is excellent)

(no label)	5	
<b>Q12</b> How do you evaluate the use excellent)	er-friendliness and usefulness of the Transparency Map? (	(1 is poor > 5 is
(no label)	5	
<b>Q13</b> How do you evaluate the use excellent)	er-friendliness and usefulness of the Operator section? (1	is poor > 5 is
(no label)	5	
<b>Q14</b> How do you evaluate the use excellent)	er-friendliness and usefulness of the Calendar section? (1	is poor > 5 is
(no label)	5	
<b>Q15</b> How do you evaluate the use is excellent)	er-friendliness and usefulness of the Latest interruptions so	ection? (1 is poor > 5
(no label)	5	
Q16 How do you evaluate the use	er-friendliness and usefulness of the TP data section? (1 is	s poor > 5 is excellent)
(no label)	5	
<b>Q17</b> How do you evaluate the use excellent)	er-friendliness and usefulness of the TP user manual? (1 is	s poor > 5 is
(no label)	5	
<b>Q18</b> How do you evaluate the use is excellent)	er-friendliness and usefulness of the TP "Submit a questio	n" form? (1 is poor > 5
(no label)	5	

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**Q19** How do you evaluate the user-friendliness and usefulness of the Automatic download (API) tool? (1 is poor > 5 is excellent)

(no label)	N/A (Don't use - Don't know it)
Q20 How do you evaluate the user-friendliness and use	efulness of the Export tool? (1 is poor > 5 is excellent)
(no label)	5
<b>Q21</b> How do you evaluate the user-friendliness and use is excellent)	efulness of the Recently viewed items tool? (1 is poor > 5
(no label)	5
Q22 How do you evaluate the Data completeness? (1 is	s poor > 5 is excellent) (*)
(no label)	3
* In case your answer is 1 or 2 > Please indicate what is missing::	
The ENTSOG platform is a great tool, however, the data provide This relates to the flows, capacity and maintenance data.	ed by the TSOs is not always correct, consistent and complete.
Q23 How do you evaluate the Data consistency? (1 is p	boor > 5 is excellent) (*)
(no label)	3
* In case your answer is 1 or 2 > Please indicate what is missing:: The ENTSOG platform is a great tool, however, the data provide This relates to the flows, capacity and maintenance data.	ed by the TSOs is not always correct, consistent and complete.
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<b>Q24</b> How would you improve the Transparency map? (s	see https://transparency.entsog.eu/)
Q25 How would you improve the Operator section? (se	e https://transparency.entsog.eu/#/operators)
Check regularly the correctness of the links in TSOs' description	S
<b>Q26</b> How would you improve the Calendar section? (se	e https://transparency.entsog.eu/#/umm/calendar)
Check the correctness of the maintenance data provided by the	TSOs
<b>Q27</b> How would you improve the Latest interruptions se https://transparency.entsog.eu/#/umm/latest_interruptions	

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Q28 How would you improve the TP data section? (see https://transparency.entsog.eu/#/points/data)

Provide more detailed information on capacity available at certain countries by its type (FZK, DZK, etc.)

**Q29** How would you improve the TP user manual? (see https://transparency.entsog.eu/pdf/ENTSOG%20-%20PDWS%20-%20TP%20User%20Manual\_Final\_v\_3\_0.pdf)

**Q30** How would you improve the TP "Submit a question" form? (see https://transparency.entsog.eu/#/helps/submitform)

**Q31** How would you improve the Automatic download (API)? (see https://transparency.entsog.eu/pdf/TP\_REG715\_Documentation\_TP\_API\_v1.2.pdf)

Q32 How would you improve the Export tool? (see https://transparency.entsog.eu/#/points/data?points=)

Q33 How would you improve the Recently viewed items tool?

Q34 How would you improve the Data completeness?

Do some random checks of the data provided by the TSOs

Q35 How would you improve the Data consistency?

Do some random checks of the data provided by the TSOs

Q36 Do you have any other suggestions for improvement?

The maintenance information is very important for the market participants, so it would be very useful if ENTSOG could set a certain standard for the TSOs on the completeness and consistency of this data. The reflection of this data in the calendar section, as well as the "capacity" section, is essential

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**Q37** Do you use other sources to find gas transportation data?

Yes, If yes, what are the main advantages of those platforms?: TSOs websites