

17<sup>th</sup> November 2021



# Joint ENTSOG, EASEE-Gas, GIE Workshop Data exchange & Cyber security FOR RELEASE – contains ACER slide placeholder

Microsoft Teams Online Meeting



# 2. Welcome & structure of the workshop



Hendrik Pollex System Operations Director ENTSOG

ENTSOG

## Data exchange session



	Topic and speaker	Timings
1	Tech checks registration	09:45 - 09:55
2	Welcome: Hendrik Pollex	09:55 - 10:00
3	ENTSOG's data exchange vision: Douglas Hill	10:00 - 10:15
4	Challenges harmonising exchange protocols: GIE's vision & developments. David Defour	10:15 – 10:45
5	Technology Standards Working Group   EASEE-gas. Dirk Serruys	10:45-11:00
6	Update on EASEE-connect. Wim De Olde	11:00-11:15
7	GRT gaz an application of AS4. Marc Duhamel	11:30 - 11:45
8	Usage of Edig@s. Jarle Rønnevik	11:45-12:00
9	System operations with EDIG@S. Oliver Schirok	12:00-12:15
10	Q&A. Douglas Hill	12:15-12:20
	Lunch	12:20-12:45

## **Cyber security session**



	Topic and speaker	Timings
11	Setting the scene: The Colonial pipeline attack. Hendrik Pollex	12:45-13:00
12	A potential Gas & Hydrogen Cyber security NC. Stefano Bracco NB Placeholder only, please contact ACER directly for the slides	13:00-13:30
13	<ul> <li>Three real cases of cyber incidents in SNAM: Lucrezia Tunesi</li> <li>CEO Fraud</li> <li>Potential Ransomware Infection</li> <li>Supply Chain Attack</li> </ul>	13:30-13:45
14	A review of the NIS 1.0 and NIS 2.0 Directive. Stefano Mele	13:45-14:00
15	Future cyber security and challenges. Andrea Chittaro	14:00-14:15
16	Q&A. Douglas Hill	14:15 14:20
17	Closing remarks. Hendrik Pollex	14:20-14:30



# **DATA EXCHANGE SESSION**

## 3. ENTSOG's Data exchange vision & developments

Douglas Walker Hill Interoperability & Data Exchange ENTSOG

ENTSO

## What we have achieved 2021





- ENTSOG ITC KG AS4 work items
- Resolved FUNC issues ref certain BRSs
- Updated and improved BRS in line with new EDIG@S guides
- Reviewing ways to strengthen collaboration with partners





# Vision of Data Exchange 2022

# Organisational

- Plan WKSPs, Best practice
- Organise Relations, Policy response
- Control Updates, Maintenance

# Technical

- Lead Pilots, Research
- Advise Comms, New tech

## Data exchange vision 2022



## - Organisational Support

- Build out external working relationships i.e. GIE, SNAM, EASEEgas, EDIG@S WG, ACER, CEF/DEP, etc.
- **Define** a formal release policy for the ENTSOG AS4 profile
- Collect 'Best practices' in data exchange (Case studies, val prop)
- *Support* internal INT WG, FUNC issue resolution, ENTSOG KGs
- Hold workshops for Data Exchange and Cyber Security
- Follow-up ongoing dialogues with stakeholders.

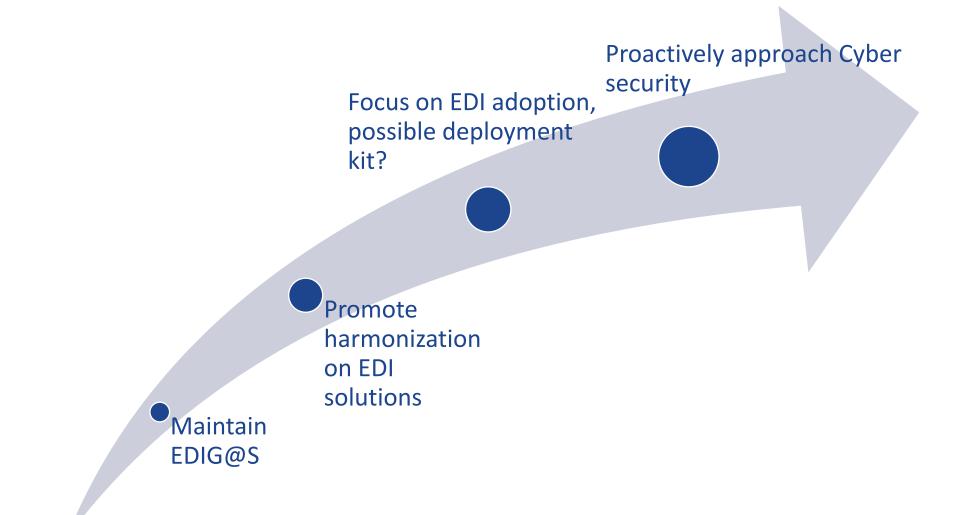
## Data exchange vision 2022



- Technical Support
  - -*Review* various P2P protocols and 'Tech watch'.
  - -Harmonise future algorithms for data exchange within the gas market (AS4)
  - Explore state of the art cryptography, Elliptic Curves
  - Deliver proof of concept AS4 trials and pilots and EDI deployment kits
  - Investigate
    - any new BRS & EDIG@S needs stemming from hydrogen
    - JSON adoption?
  - *Support* 2022 for ACER CNOTs

#### **Potential Data Exchange Topics in 2022**









- 1. Do you think there is more digitization work to be done?
- 2. Do you think that we have a critical mass of the gas SC doing EDI?
- 3. Is there scope for a new push to encourage implementation?
- 4. Is EDIG@S JSON an option for easier systems' implementation?

# 4. Challenges harmonising exchange protocols





# Gas Infrastructure Europe



# Cyber security in the energy sector

Existing challenges & opportunities

**17 November 2021** 

10:00-15:00 CET

Online meeting



# Challenges in harmonisation exchange protocols



#### David Defour GIE Chief Technology Officer



# WHAT

do we report







# **REMIT & Transparency Platforms** GIE REMIT reporting services



ACER REMIT Information System

GIE as RRM (Registered Reporting Mechanism) for REMIT

#### for **REMIT Fundamental Data reporting** on storage and LNG to ACER

The **REGULATION (EU) on Energy Market Integrity and Transparency (REMIT)** (EU Comm. Impl. Reg. (EU) No 1348/2014 of 17 December 2014) requires that information related to capacity and use of facilities for storage of natural gas and use of LNG facilities, incl. planned or unplanned unavailability of facilities ('fundamental data') is to be reported to ACER, the Agency for the Cooperation of Energy Regulators (<u>www.acer-remit.eu</u>).

Data publication : <u>alsi.gie.eu</u> (LNG) - <u>agsi.gie.eu</u> (storage) ACER list of accredited RRMs : <u>https://www.acer-remit.eu/portal/list-of-rrm</u>

#### GIE as IIP (Inside Information Platform) for REMIT (RIS : Regulated Information Service)

#### for **REMIT Inside Information reporting** on transmission, storage and LNG to ACER

According to **REGULATION (EU) No 1227/2011 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 25 October 2011** on wholesale energy market integrity and transparency (Official Journal of the European Union, L 326/1), market participants shall publicly disclose inside information which they possess w/ regard to the businesses or facilities that they or their parent undertaking own or control.

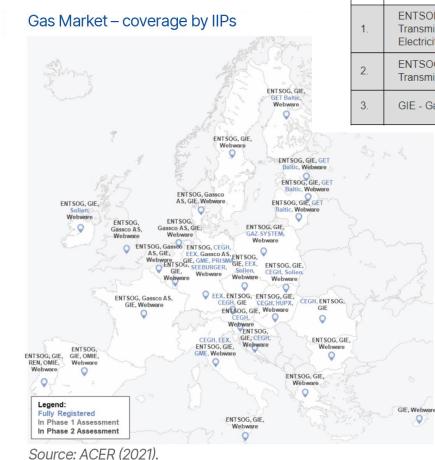
Data publication : <u>iip.gie.eu (</u>UMM : Urgent Market Messages)

ACER list of accredited IIPs : <u>https://www.acer-remit.eu/portal/list-inside-platforms</u>

# **REMIT & Transparency Platforms** GIE as Inside Information Platform (IIP)

#### ACER accredited 3 Central Transparency Platforms with pan-European data coverage for Inside Information Disclosure (REMIT UMM reporting)





		R Cooperation ACER REMIT Information System			
European Register of Market Participants		ket Organised Standard	ist of RRMs.	List of Inside Information Platforms	
	No.	Name of the platform	EL	NG	]
	1.	ENTSOE - European Network of Transmission System Operators for Electricity	yes	no	
	2.	ENTSOG - European Network of Transmission System Operators for Gas	no	yes	
	3.	GIE - Gas Infrastructure Europe AISBL	no	yes	

**ENTSO-E** / Electricity **ENTSOG** / Gas (TSO) **GIE** / Gas (SSO-LSO-TSO)

https://iip.gie.eu

# **REMIT & Transparency Platforms**

GIE as IIP for REMIT (RIS : Regulated Information Service)



ТҮРЕ	ΤΟΡΙϹ	WHO
<b>REMIT Fundamental Data reporting</b>	Security of Supply	Mandatory for all EU SOs
<b>REMIT Transaction Data reporting</b>	Trading	Mandatory for SOs active on the wholesale energy market
<b>REMIT Inside Information reporting</b>	UMM	Mandatory for SOs active on the wholesale energy market

- ACER regulatory requirement to use IIP for UMM since 01/01/2021
- Mandatory to use by Market Participants (open to LSO/SSO/TSO)
- Official listing on ACER Portal since 22/12/2020
- Fully accredited since 29/09/2021 following ACER conformance & data quality assessment
- Free of use for GIE REMIT customers
- UMM Map view to be added
- Joint **MoU with ENTSOG IIP** for mutual contingency back-up reporting services

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# Data usage & Transparency Industry tool

#### Transparency to the market

Industry tool monitored by **traders, analysts and journalists** covering European gas market and is **repackaged** by large commodity data providers such as Bloomberg, Refinitiv, Reuters, etc

Information source on Security of Supply

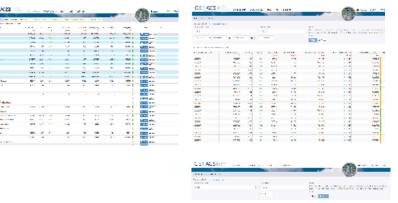
Data used by **EC GCG (EC Gas Coordination Group)** to monitor security of supply – proven worth during gas crisises Data source for **ACER**, for market monitoring

• Extended and wider reporting base

REMIT data reporting became in act as of 7 April 2016. **AGSI+ and ALSI further expand this historical dataset** going back to 2011 (AGSI+) or 2012 (ALSI).

Additionally, the AGSI+ platform **also covers data reporting by non-EU countries not falling under REMIT obligations** such as Ukraine







# ₿CIE



# HOW

## do we report

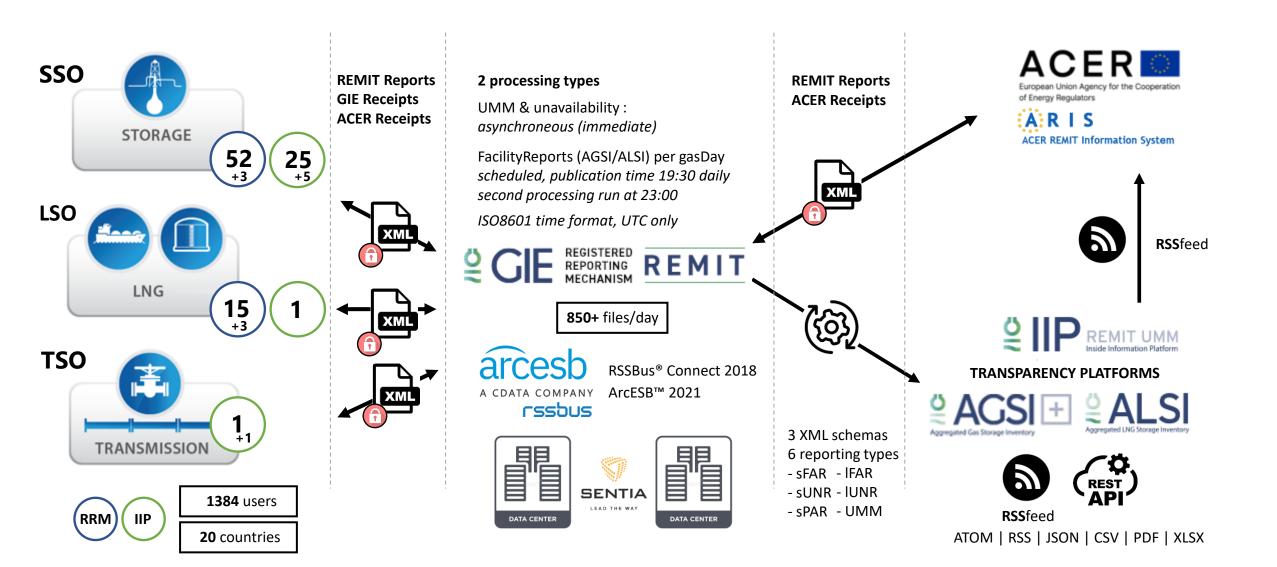




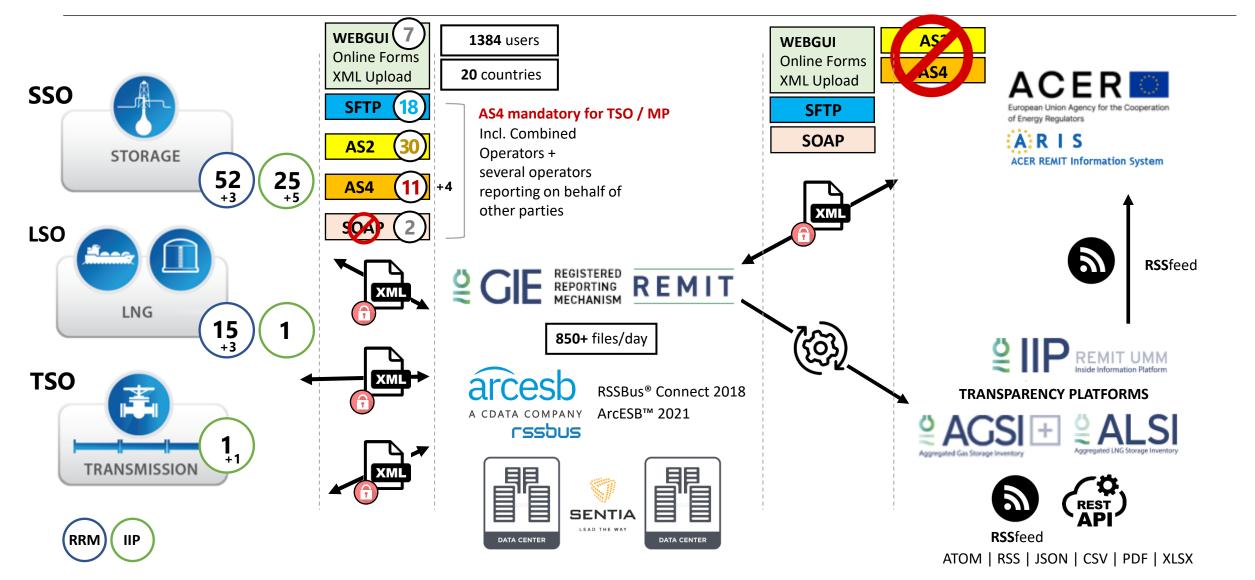




# **REMIT & Transparency Platforms** Data processing



# **REMIT & Transparency Platforms** Data exchange



## **REMIT & Transparency Platforms** Secure data exchange

#### **REMIT** legal requirements

**ACER** legal attestation RRM/IIP

- Secure transmission of data
- Timely transmission of data (UMM : to be reported within the hour)
- Validation of input

(Error handling & Processing)

- Output format & content
- Governance
- Operational Reliability
- Disruption of services
- Security Breaches
- Contingency procedures
- Auditing procedure

#### Data Centre

- 2 data centres located in Belgium
- ISO Certification, ZDLS cloud environment, strict SLA, mirroring

Separate UAT and PROD



#### **Data Connectors**



Dispatching / Control centre **back-up channel** for all accounts

SFTP 18

SFTP pull from client, scheduled standard : each 10 mins, varies depending on load balancing requested by client)



#### AS2 most popular, industry standard



(11) Increasing switch to AS4, most secure



#### Depreciated

Rijndael encryption required

# **REMIT & Transparency Platforms**

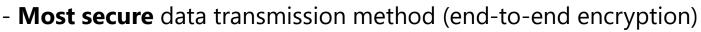
## Automated & secure data exchange

#### SFTP



• SFTP pull from client SFTP authentication mechanisms: Password, Public Key, or Multiple Factor

- AS2 (30) AS4 (1'
- Web service



- Widely supported within the industry
- Communication Agreement following with **ENTSOG specifications** AS4 profile types supported at GIE : standard, ENTSOG or e-SENS
- Flexibility: file types, size, upgrade path towards AS4
- AS2 MDN (Message Disposition Notification) or
   AS4 SOAP XML Digital Signatures : immediate confirmation of receipt
   AS4 mandatory to use for TSO :

#### **EU Commission Implementing Regulation (EU) No 2015/703 of 30 April 2015 on the establishment of a network code on interoperability and data exchange rules** indicates in Chapter V (Data Exchange), Article 20-24 that the **AS4 protocol** is to be used and implemented for communication **by TSOs** (network users active on interconnection points or virtual trading points). This requirement became applicable on 1 May 2016 and implementation is being monitored by ENTSOG (for more information, see CNOTS / AS4 section at <u>http://www.entsog.eu/publications/as4</u>.



# CHALLENGES

## & SOLUTIONS









## **REMIT & Transparency Platforms** Automated & secure data exchange

#### Experiences from the "shop floor"

#### SFTP

#### Challenges :

- Firewall issues\*
- Remote path
- Read/write access
- Port settings
- User authentication (keyboard-Interactive)
- Retroactive updates

#### AS2 / AS4 AS2 (30) AS4 (11)

#### Challenges :

- AS2/AS4 profile compliance
- Encryption Certificate (X.509)
- Verification Certificate (X.509)
- SSL Server Certificate (X.509)
- AS2/AS4 transmission url
- EASEE-gas certificate renewals
- Profile settings

#### Common

#### Challenges :

Connection sheet standardisation

#### Firewall issues

#### **IT environment types**

on client side (BizTalk, custom development / undocumented, ArcESB/RSSbus, Seeburger, etc)

**Certificates provision** methods (email txt + SMS, download, upload)

# **REMIT & Transparency Platforms**

Automated & secure data exchange



#### Best and most secure protocols for synchronized time-critical reporting

#### Recommendation

Implementation and standardisation towards AS2/AS4 by reporting parties would reduce IT cost on both sides (GIE and Operator support and infrastructure, setup and licensing costs) and improve **security** 

Especially as Operators have <u>several</u> <u>REMIT reporting types to perform,</u> <u>towards multiple RRMs</u>.

This is especially relevant to 'combined operators', which are both SSO, LSO and/or TSO.

This in return will be beneficial to the TP **data quality** and **timeliness** of reporting

#### Recommendation

**Implementation of AS2/AS4 by ACER** would provide **better response times** towards the reporting parties. ACER response times often run up to 30 minutes or longer. Additionally we would have better **security** and **proof of delivery** (currently we receive no transmission receipts)

Unfortunately, there are no plans on ACER side to make the switch. <u>GIE did find support in this change with other RRMs</u> and ACER indicated that if enough depand is received, this can be considered in the future.

Earlier, budget reasons on ACER side were indicated as the root cause, but since 01/01/2021 RRMs are subject to a mandatory REMIT Fee for reporting to the Agency

AS2/AS4 is also highly recommended for Inside Information reporting, as this data is highly sensitive as it can affect pricing on the wholesale market for energy

# Example 2 Contraction of the second s

Avenue de Cortenbergh 100 1000 Brussels - BELGIUM T +32 2 209 05 00 gie@gie.eu @GIEBrussels www.gie.eu

# 5. Update Specification ENTSOG AS4 profile Ext



Dirk Serruys Chair TSWG EASEE-gas

**EASEE-gas** 



# Agreement Update & Certificate Exchange CBP AU&CE









## **Agreement Update & Certificate Exchange CBP AU&CE**



- AS4 is now widely used in the gas sector for secure and efficient exchanges of messages
- Operations and security starts with the exchange of parameters for AS4 configuration
- Manual exchange of parameters is error-prone

Operational efficiency and accuracy are the fundamental benefits brought by the AU&CE CBP. Its implementation brings money savings and risk mitigation benefits.

www.easee-gas.eu



#### Get it implemented | Step 1 – Support multiple sets of parameters

By means of the AgreementRef header field we can distinguish which set of parameters was used on a per message basis

This is the key for smooth transitions when parameter sets need to change

Will need support within your AS4 product





#### Get it implemented | Step 2 – Exchange parameter sets in band of AS4

Using a standardized document, exchange new parameter sets using your AS4 message handlers

This will minimize errors in transmitting and transcoding parameter values





#### Get it implemented | Step 3 – Full automation

Based upon the capabilities in step 1 and 2 you could decide to fully automate the handling of parameter sets within your AS4 product.



# Thank you for your attention

## easee-gas.eu | easee-gas@kellencompany.com





## Agreement Update & Certificate Exchange CBP AU&CE



www.easee-gas.eu





Wim de Olde Secretary TSWG EASEE-gas

EASEE-gas





#### **EASEE-connect**

Wim de Olde, secretary TSWG

www.easee-gas.eu



- What is EASEE-connect?
- Function overview (including updates, enhancements and security)
- Licensing
- Planning



EASEE-connect is a digital platform developed by EASEE-gas whereby gas **market participants can create and manage** their AS4 and AS2 company **profiles and portfolio of business connections** in a simple and secure way.

- EASEE-connect replaces the e-mail and telephone conversations regarding technical connection parameters
- Up-to-date contact details of communication partners in one application
- By using EASEE-connect, companies have access to an automated profile management system that helps them to:
  - increase efficiency and quality of information
  - save time and money
  - avoid mistakes and mitigate security risks



#### **EASEE-connect functionality**



LOGOUT

Members: EASEE-connect Gasunie Transport Service...

RELATION PARTY PROFILE CERTIFICATE COMPANY SWITCH PARTY MY ACCOUNT

- Company management (a company can have multiple parties)
- Party management
- Certificate upload and management
- Profile management (technical parameters)
- Relation management
- "My Account" management
- Administrator (secretariat):

EASEE-connect

ADMINISTRATION MY ACCOUNT

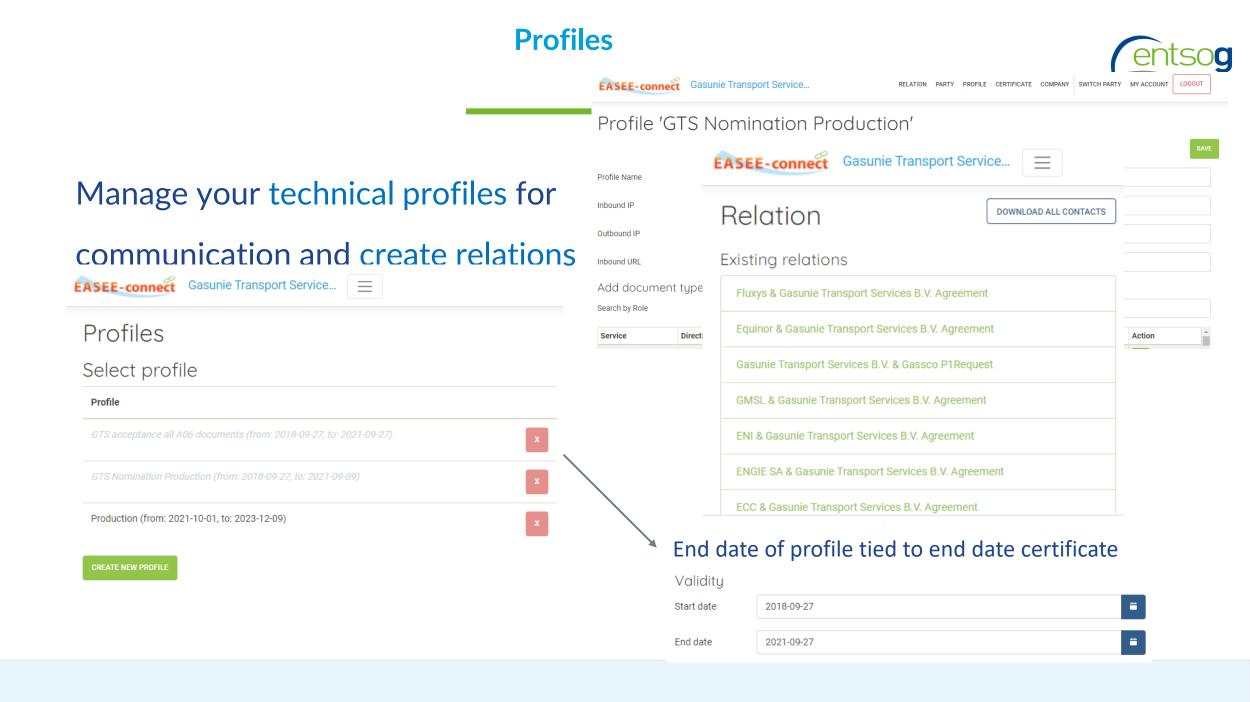
LOGOUT

- Management companies/parties (procedures in place)
- Management user access

#### **Address book** EASEE-connect Gasunie Transport Service... $\equiv$ Edit Company Address book functionality Gasunie IT department Name Parent/Representin N.V. Nederlandse Gasunie All contacts in one place Company Name EASEE-connect BBL Company Contacts also Relation DOWNLOAD ALL CONTACTS Existing relations Visible in Equinor & BBL Company Agreement Gasunie Transport Services B.V. & BBL Company Agreement **Relations** page . . . . - -(invite function)

and downloadable

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#### Certificates can be uploaded and managed

EASEE-connect Gasunie Transport Service...

RELATION PARTY PROFILE CERTIFICATE COMPANY SWITCH PARTY MY ACCOUNT

MY ACCOUNT LOGOUT

Check on right certificate – no private key!

#### Certificates

RELATION PARTY PROFILE CERTIFICATE COMPANY SWITC EASEE-connect Gasunie Transport Service... Created on Valid until Thumbprint Name Gasunie Transport Services B.V. 4A0A6F6FA969D6174D78 You uploaded a wrong 2018-09-27 2021-09-27 Certificates certificate type FA4586409E7520A9502E Gasunie Transport Services B.V. 2020-12-09 2023-12-09 Name Created on Valid until Thumbprint Gasunie Transport Services B.V. 4A0A6F6FA969D6174D78DC49E09CC5D2B5E02899 2018-09-27 2021-09-27 FA4586409E7520A9502EA288FEF746B91CE2F0A4 OK Gasunie Transport Services B.V. 2020-12-09 2023-12-09 New Certificate Certificate name New Certificate Certificate name Certificate text Gasunie ----BEGIN CERTIFICATE-----Certificate text T2KF8AUUUNJGIMN+45THMOKM/2U3TQRRDIKE8UgrBW803AYZU5JMXLgKrWRD/YTK \* NUX3NZBfBH4yKiviDD+BnYQc -----END PRIVATE KEY----

A new certificate can be received through the "Certificate Update" message.

#### **Agreement between companies**



- Agreement "by invitation"
- Technical settings can be

downloaded (future: standard CPPA3

#### {"pafornät[for automatic import in local application] {"eicCode":"21X-BE-A-A0A0A-Y",

"signing\_certificate":"@!^#&\*",
"encryption certificate":"@!^#&\*",

- "client\_ipv4":"168.58.46.55",
- "clientOutboundIp":"168.58.46.60 & 168.58.46.61",
- "server\_address":"b2b.fluxys.com:8383"},
- {"eicCode":"21X-NL-A-A0A0A-Z",
- "signing\_certificate":"@!^#&\*",
- "encryption\_certificate":"@!^#&\*",
- "client\_ipv4":"168.20.46.55",
- "clientOutboundIp":"168.20.46.60 & 168.20.46.61",
- "server\_address":"prp.gu-messaging.com"],

"documents":[],

"agreementRef":"http://entsog.eu/communication/agreemen ts/21X-BE-A-A0A0A-Y/21X-NL-A-A0A0A-Z/21"}

#### EASEE-connect Gasunie Transport Service... RELATION PARTY PROFILE CERTIFICATE COMPANY SWITCH PARTY MY ACCOUNT Agreement 'Production from 2021-10-1' Production from 2021-10-1 Aareement Ref http://entsog.eu/communication/agreements/21X-BE-A-A0A0A-Y/21X-NL-A-A0A0A-Z/21 HANGE VERSION Gasunie Transport Services B.V. Fluxys Role: Undefined Role: ZSO **2** 2 Profiles Profiles Fluxys Production Production document types for profile document types for profile Available Documents to use for this agreement Service Direction Document Type Code Action A02 All receives from All 87G A06 ZSO receives from ZSO 26G A06 ZSO sends to ZSO 26G DOWNLOAD SAVE

This information can be used in de AgreementRef Update message. Possibility to insert a custom value.

#### Authentication

EASEE-connect



#### Log in Two factor authentication Use a local account to log in. (2FA) by email

Hello gasunie@guintor.nl!

#### or Authenticator app

EASEE-connect Back to EASEE-connect

#### Manage your account

Change your account settings

D.	 <u></u>	L	

Password

#### Two-factor authentication

#### Personal data

#### Two-factor authentication (2FA)

To enable two-factor authentication you can setup an authenticator app or if you have confirmed you e-mail address you can receive a token per e-mail.

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Authenticator app

Add authenticator app

	Email
	Password
Logc	Remember me?

Log in

#### Forgot your password?

# It is highly recommended to use a group email account of the company's operational team.

This reduces the administration burden at EASEE-gas and avoids risks because the company responsibility is to take care of access to this operational email account.

#### Two factor authentication code



EASEE-gas <noreply@easeegas.eu> Aan Olde de W.B. (Wim)

Your 2FA code: 371841





EASEE-Connect gasunie@quintor.nl

933 204 👳

#### EASEE-connect

#### Two-factor authentication

Your login is protected with Email 2FA. Enter the code you received by e-mail below.

Authentication code

Log in

Remember this machine

#### License model

# entsog

#### Licenses

- Standard license = 1 to 5 profiles
- Premium license = 6 to 15 profiles
- Service provider license = no limit in n° of profiles

#### Full EASEE-gas members

• Basic +0, Premium +€XXXX, Service provider +€XXXX

Paying non-members (only for the EASEE-connect service)

• Basic €XXX, Premium €XXXX, Service provider +€XXXX

Non-members not paying (small companies, by invitation of a member)

• Restricted access: only maintenance of own profile



Due to current COVID circumstances and staffing we had to postpone the planned launch beginning of this year.

Currently we have some TSWG volunteers to bring EASEE-connect live in the next few months.

- 1st phase: Launch for full members
- Price plan and availability for all companies
- More information at <u>https://easee-gas.eu/easee-connect</u> (check the video!) and <u>https://easeeconnect.eu/</u>

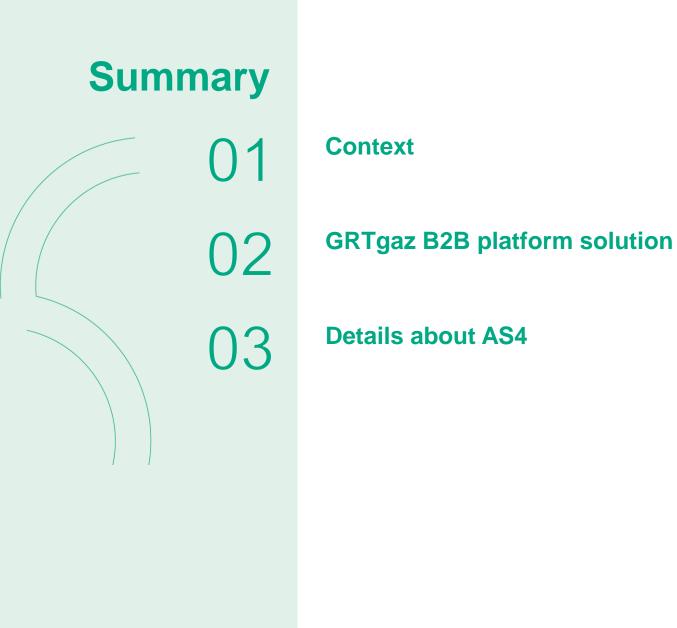




**AS4 focus** 

## BeeCube, the B2B platform for AS4 exchange





t [] Secret []

## Context

#### Data exchange to proceed gas delivery

#### Partners

- TSO (~10)
- Shippers (~100)

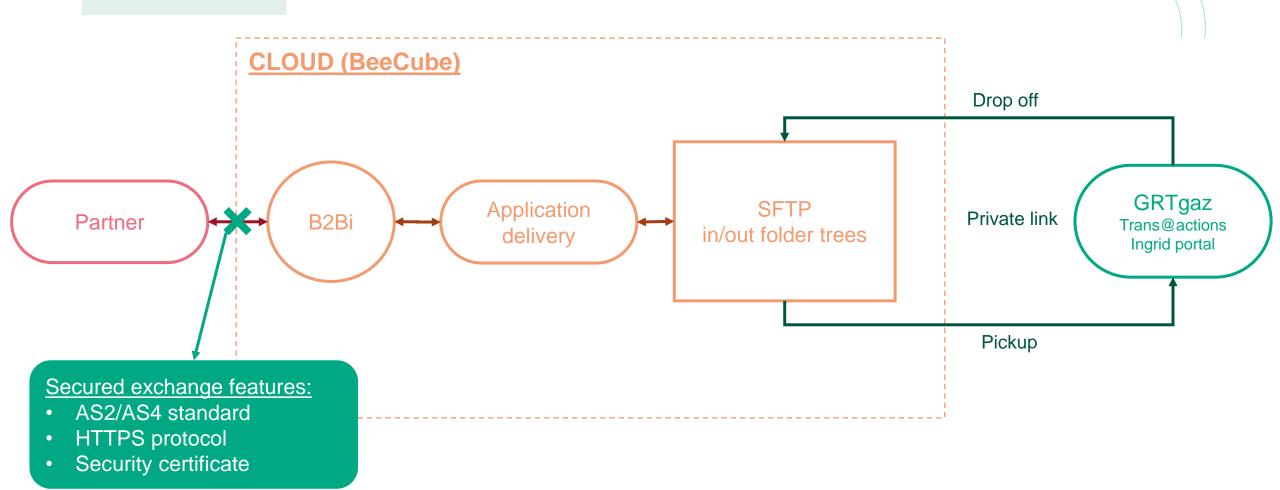
Data

- TSOMatching
- Shippers
  - Nominations
  - Allocations
  - Measurement
  - Balancing

150K up to 170K a month

BeeCube solution to protect commercially sensitive information

## **GRTgaz B2B platform solution (inbound/outbound)**

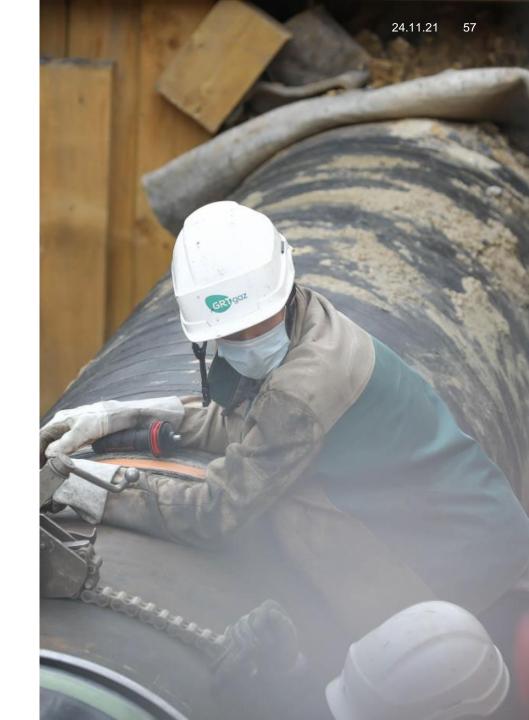


Classification GRTgaz : Public [ ] Interne [X] Restreint [ ] Secret [ ]

#### A few details about AS4

'AS4' stands for Applicability Statement 4.

- Standard protocol to ensure B2B data exchange security through web services.
- Main features:
  - ⇒ End-to-end encryption.
  - ⇔ Connection to partner through HTTPS protocol.
  - $\Rightarrow$  Ability to exchange files of any size.
  - Security based on WS-Security standard (compared to AS2), guaranteeing integrity and confidentiality.



# Thank you



Classification GRTgaz : Public [ ] Interne [X] Restreint [ ] Secret [ ]







# Edig@s

### The international message format for Gas Exchange

Jarle Rønnevik

Equinor ASA



## **About EASEE-gas**

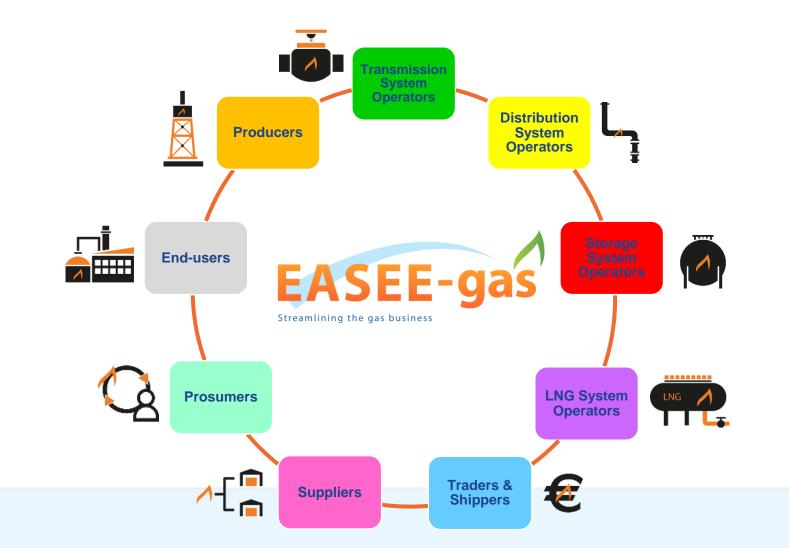


EASEE-gas promotes and develops solutions for the simplification and streamlining of the trading and physical transfer of gas.





## **EASEE-gas represents the entire gas value chain**







EASEE-gas members across Europe



## **Edig@s Version 6**

- Version released 27<sup>th</sup> of August 2020.
  - The main goal was to eliminate the differences in implementation
  - Alignment with the gas role model
  - Introduction of decision tables
  - Further harmonised
  - Document to describe the differences between version 5 and 6 available
- Possible to download the new version: <u>www.edigas.org</u>
- Questions can be sent to us via our contact form at: https://www.edigas.org/edigs-contact/
- Questions will be answered latest after each workgroup meeting.



## Implementation status among MWDWG



Company	Version 6.1 Implementation Plan	Messages to be implemented	Current Status
Conexus Baltic Grid	Q4 2022	NOMINT, NOMRES, MARSIT, OFFCAP and other Capacity Allocation messages	Early planning - not confirmed yet
Equinor ASA	Q1 2022	NOMINT, NOMRES	Planning
Fluxys	Q3 2022	NOMINT, NOMRES	Early planning - not confirmed yet
GTS	Q2 2022	8-9.	In progress
OGP Gaz-System S.A.	Q4	Flowreq, offcap, aucres, maocap, acknow	
SWISSGAS	Q3/Q4 2022	NOMINT, NOMRES, DELORD, DELRES, ACKNOW	Planning
VNG Handel & Vertrieb	Q1/Q2 2022	NOMINT, NOMRES, ACKNOW	Planning

In our last MWDWG meeting with 12 companies participating, we did our first implementation query.

 58% of the companies have put Edig@s version 6 into their IT plans for 2022.

### Release of Edig@s v 6.1



– Namespace:

- Standardised across all business areas for all messages in Edig@s 6.1

- Ensure backwards compatibility, same namespace for any evolution of MIG document and code list (do not need to keep track of schema used by each counterparty).
- xmlns="urn:easee
  - gas.eu:edigas:BrpNominationAndMatching:NominationResponseDocument:6:1"
    schemaVersion="1">

### Release of Edig@s v 6.1



#### – PRODOC/PROCON

- The process around PRODOC and PROCON will be phased out in the Netherlands for most BRPs.
- Since this is connected to legislation it will take some time.
- PRODOC and PROCON put back into version 6.1
- Existing users of PRODOC/PROCON can use existing version of PRODOC/PROCON (v5).

### Release of Edig@s v 6.1



- SSO messages:
  - Limits
  - Inventory level
  - Transfer in a facility

– Details will be presented later.



## **Ongoing work**

Capacity taskforce

- Reviewing existing version of capacity allocation process.

#### Invoice taskforce

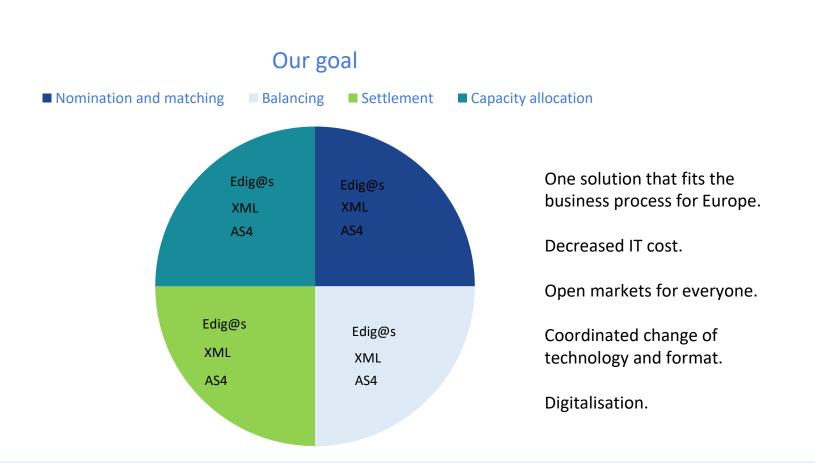
- Planned a new kick-off in the coming weeks.
- Reviewing existing EU standard (UBL and Peppol).

#### – SSO taskforce

- Creating messages for Storage and LNG system operators.

## **Processes, technology and format**





# Why should we harmonise and standardise our processes and tools?



– BRPs can use the same solution in every market.

– Software companies can develop standard solutions to be used by BRPs

Lower cost for all involved parties

 Give small BRPs the possibility to challenge the bigger BRPs in all markets.



# – Thank you for your attention

# 9. System operations with EDIG@S.

Oliver Schirok Data Exchange Manager VNG Handel & Vertrieb



# System Operation in Edig@s 6

**Oliver Schirok** 

VNG Handel & Vertrieb GmbH

### **Overview**



- Where do we come from?
- System Operation Who is involved?
- Flow Request message
- Sending Limits
- Inventory Level
- Transfers in a facility
- Conclusion

### Where do we come from?

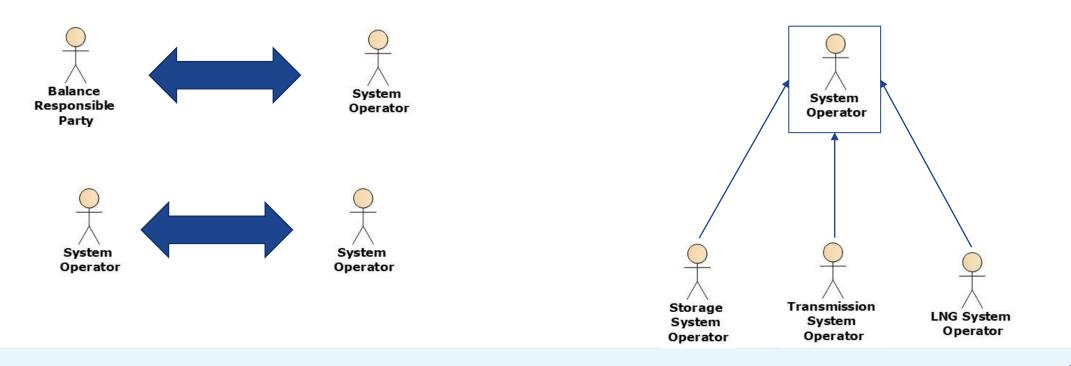


- 2007 Edig@s 4: First steps: Gasdat message and Transfer Advice
- 2013 Edig@s 5 continues: Limits message
- 2020/21 Edig@s 6: New possibilities
- Most Storage System Operators use Edig@s messages only in Nomination & Matching
- Messages in Edigas 4 and partly 5 were not designed for the way they are used
- Many different APIs or portal solutions cover other information
- Edigas 6 proposes a set of harmonized messages for SSOs and LSOs

### System Operation – Who is involved?



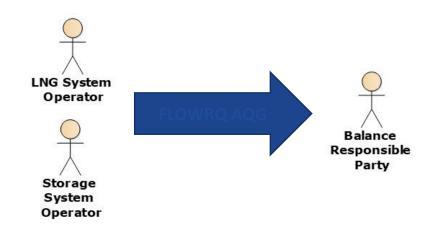
• Various interactions between:



### Flow Request 1 – Minimum offtake/sendout



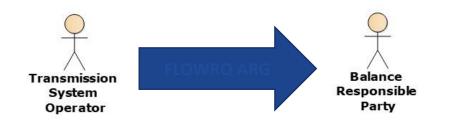
A System Operator can request a Balance Responsible Party to offtake / sendout a minimum from the facility and inject it into the transport grid.



### Flow Request 2 – Flow commitment



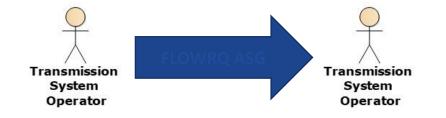
A Transmission System Operator can request a Balance Responsible Party to flow a minimum amount of gas and inject it to or withdrawal it from the transport grid.



### Flow Request 3 – Gas flow requirements



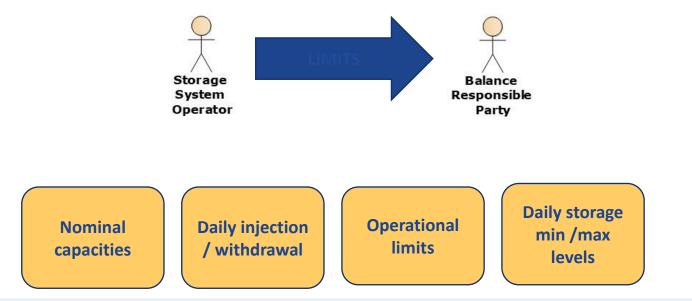
A Transmission System Operator can inform an adjacent Transmission System Operator of the physical flow that is required for System Operation.







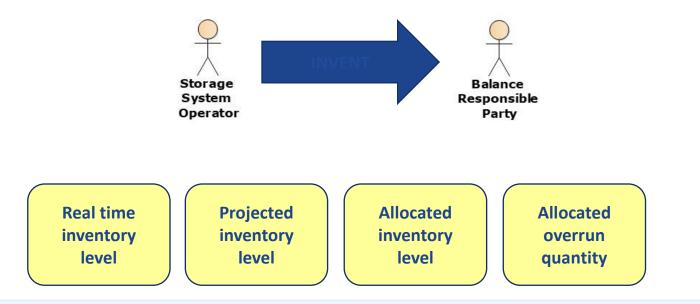
The Storage System Operator provides to the Balance Responsible Party storage limits corresponding to rights and capacities for the current and coming period.







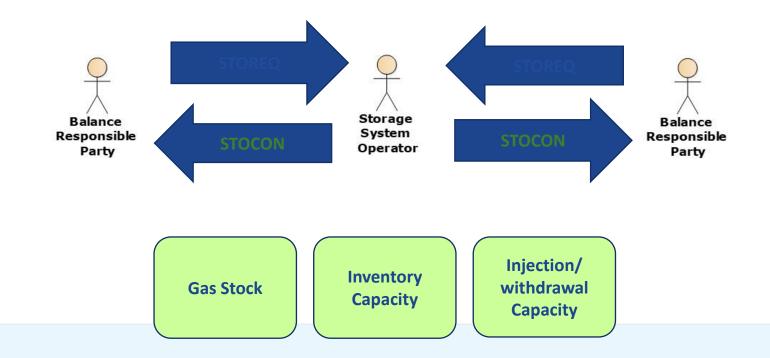
The Storage System Operator provides to the Balance Responsible Party the storage inventory level at a given time.



### **Transfers in a facility – 2 BRPs**



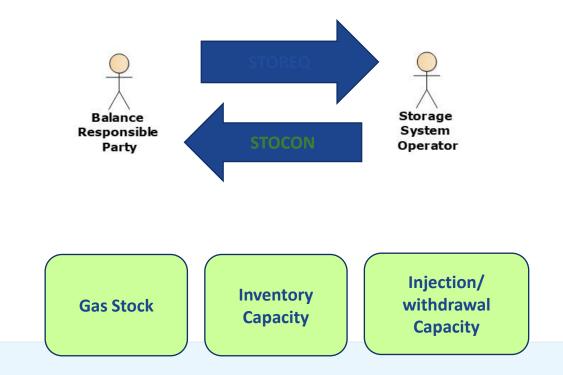
Two Balance Responsible Parties can request to a Storage System Operator a transfer or receipt of stock or ownership in a storage facility.



### **Transfers in a facility – 1 BRP**



A Balance Responsible Party can request to a Storage System Operator a transfer or receipt of stock or ownership in a storage facility.







The new Edig@s Process System Operation enables System Operators to provide additional information in relation to their specific processes to Balance Responsible Parties and other System Operators. It covers not only data exchange inside a transmission grid, but also takes LNG and storage facilities into account.

Hence System Operation will help in further harmonising the data exchange between market partners.



### – Thank you for your attention

### 10. Questions & Answers: Data exchange

Douglas Walker Hill Interoperability & Data Exchange ENTSOG

ENTSO

# Enjoy your lunch See you at 12:45 ③



### **CYBER SECURITY SESSION**

### **Cyber security session**



	Topic and speaker	Timings
11	Setting the scene: The Colonial pipeline attack. Hendrik Pollex	12:45-13:00
12	A potential Gas & Hydrogen Cyber security NC. Stefano Bracco	13:00-13:30
13	<ul> <li>Three real cases of cyber incidents in SNAM: Lucrezia Tunesi</li> <li>CEO Fraud</li> <li>Potential Ransomware Infection</li> <li>Supply Chain Attack</li> </ul>	13:30-13:45
14	A review of the NIS 1.0 and NIS 2.0 Directive. Stefano Mele	13:45-14:00
15	Future cyber security and challenges. Andrea Chittaro	14:00-14:15
16	Q&A. Douglas Hill	
17	Closing remarks. Hendrik Pollex	14:50-15:00

### 11. Setting the scene: Cyber security session



Hendrik Pollex System Operations Director ENTSOG

ENTSOG



# 12. A potential Gas & Hydrogen Cyber security NC.

Stefano Bracco Security Officer at ACER ACER A presentation and discussion on a potential Gas & Hydrogen Cyber security NC



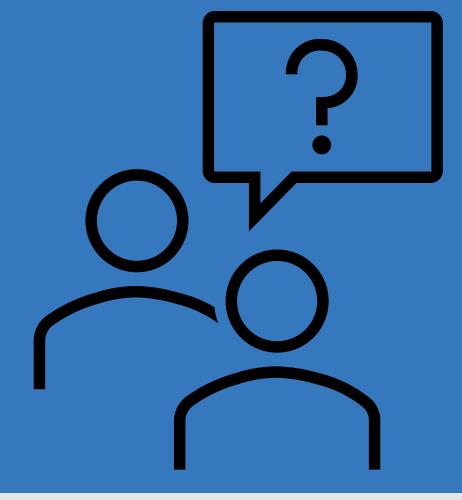
# PLEASE REQUEST THE SLIDES DIRECTLY FROM:

### Stefano BRACCO – Security Officer at ACER

Stefano.BRACCO@acer.europa.eu

Virtual Event, 17th November 2021

### Stefano BRACCO es@acer.europa.eu





European Union Agency for the Cooperation of Energy Regulators

☑ info@acer.europa.eu☑ acer.europa.eu

@eu\_acer
in linkedin.com/company/EU-ACER/

# 13. Three real cases of cyber incidents in SNAM:

Lucrezia Tunesi Cyber security expert Snam

Snam



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### THREE REAL CASES OF CYBER INCIDENTS IN SNAM

CEO FRAUD, POTENTIAL RANSOMWARE INFECTION & SUPPLY CHAIN ATTACK

Lucrezia Tunesi – Cyber Security Expert

17-11-2021

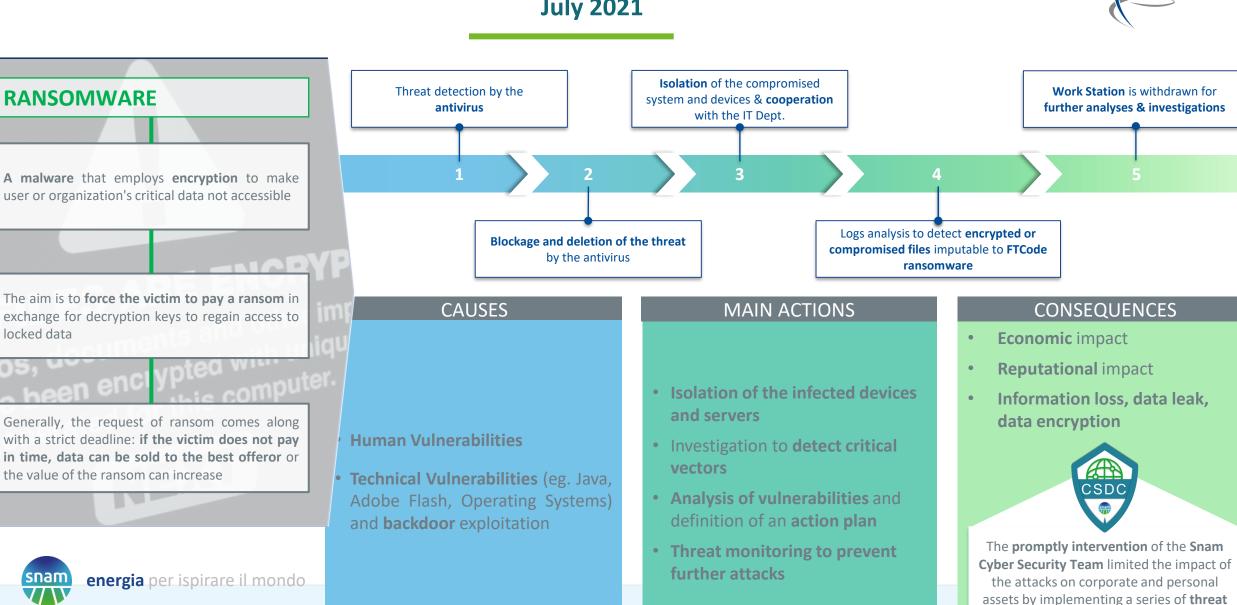
#### 1 - CEO FRAUD August 2021



containment measures

CEO FRAUD	1. TRANSMISSION OF <b>MALICIOUS EMAILS</b> VIA «GMAIL» ACCOUNTS IMPERSONATING <b>SNAM</b> CEO	2. THE POSITIVE <b>FEEDBACK</b> FROM THE <b>VICTIM</b> CAN BRING THE CRIMINAL TO REQUEST <b>TELEPHONE</b> <b>CONTACT</b>	
A type of cyber attack where the fraudster impersonates a member of the top management, targeting a specific person or organization	Da: I ceo ceo@gmail.com Inviato: lunedi 23 agosto 2021 09:52 A: Oggetto: BUON GIORNO Ciao Alberta, Spero tu stia bene? Ho bisogno di poco del tuo spazio stamattina, fammi sapere gentilmente se sei disponibile.	Da: ceo ceo@gmail.com Inviato: lunedì 23 agosto 2021 10:02 A: Oggetto: Re: BUON GIORNO Grande. Fammi avere il tuo numero whatsapp ti mando un messaggio con il mio numero internazionale. Grazie	<ul> <li></li></ul>
The criminal expresses a series of <b>akward and</b> <b>unfeasible requests</b> to the victim by leveraging on the <b>urgency</b> of the demand and on to their <b>authority</b>	CAUSES	MAIN ACTIONS	CONSEQUENCES     Economic impact
The aim is to gain access to personal and corporate credentials, information, confidential documents or money	Human Vulnerabilities (eg. Lack of knowledge on the most common cyber attacks and social engineering techniques)	<ul> <li>Blockage of the sender address and/or phone number</li> <li>Communication of the attack to corporate employees</li> <li>E-mail Black List updating</li> </ul>	<ul> <li>Reputational impact</li> <li>Information loss, data leak</li> </ul>
energia per ispirare il mondo		<ul> <li>Activation of the Anti-Ceo Fraud filter</li> </ul>	The <b>promptly intervention</b> of the <b>Snam</b> <b>Cyber Security Team</b> limited the impact of the attacks on corporate and personal assets by implementing a series of <b>threat</b>

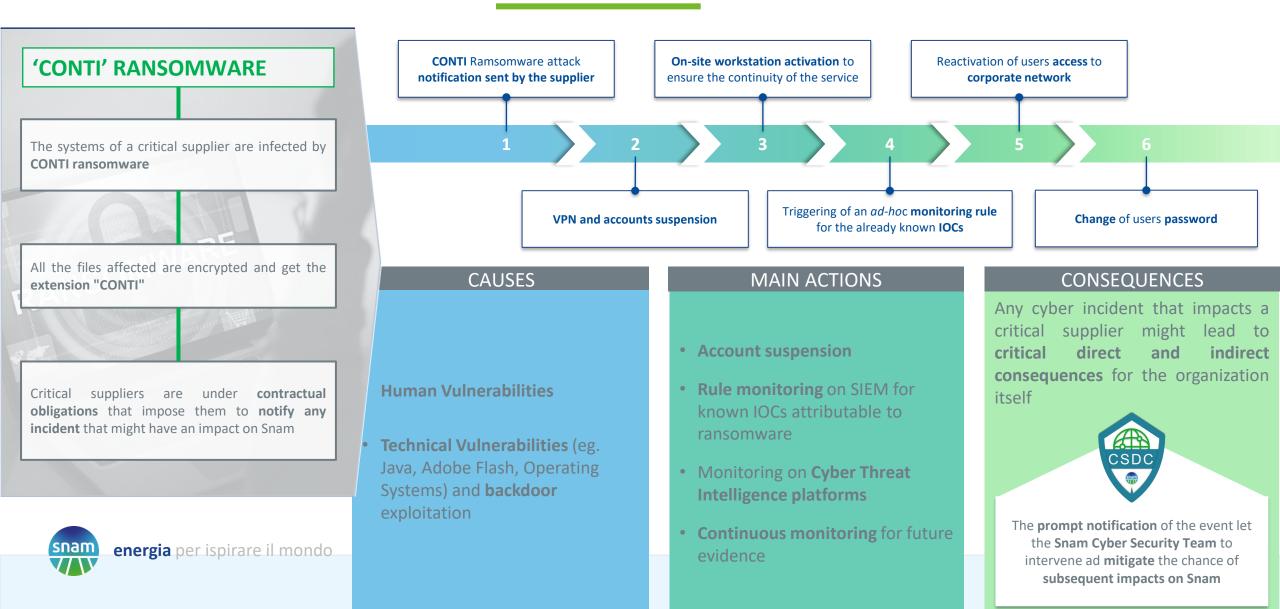
### 2 - RANSOMWARE **July 2021**



containment measures

#### 3 - SUPPLY CHAIN ATTACK July 2021







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### THANK YOU







### 15. Future cyber security and challenges.

Andrea Chittaro Senior Vice President Global Security SNAM

SNAM



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### THE FUTURE OF CYBERSECURITY IN THE GAS SECTOR

Andrea Chittaro - Senior Vice President Global Security & Cyber Defence Dpt.

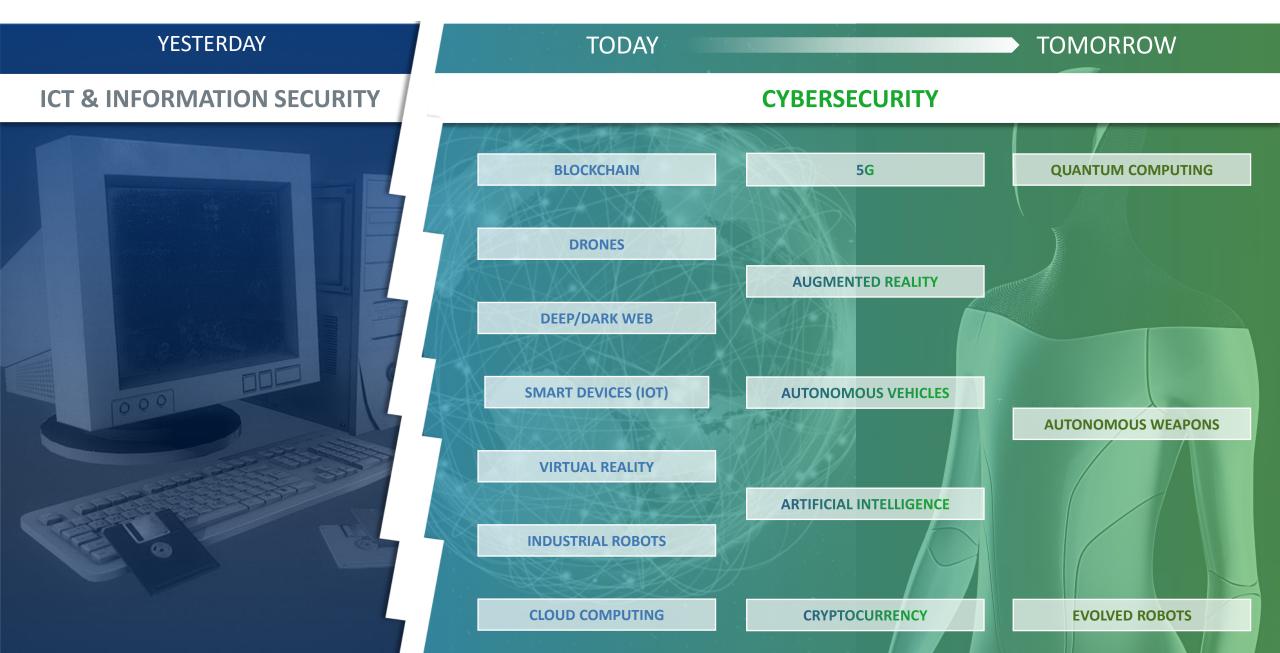
17-11-2021



### **JUST IN THE LAST 50 YEARS**



### Cybersecurity: Past, Present and Future



### Cybersecurity – implications in the physical world



### Cybersecurity – major attacks / energy sector 2021



A Hacker Tried to Poison a Florida City's Water Supply, Officials Say MIDED

#### FEBRUARY 2021

A hacker **remotely illegally accesses** the computer **systems of a water treatment plant** in **Florida**, which serves about **15,000 people**.

The attack was made possible by **exploiting a vulnerability in the system's remote management software** (out of support as of January 14, 2020) and the **use of weak password policies.** 

#### **KEY FACTS**

- The attacker **increased sodium hydroxide levels in the water stream**. The compound, used in controlled doses to increase the pH of the water, is **extremely dangerous to health** if used in larger quantities
- The attack was intercepted by an employee physically present in the facility who then directed the correction of the reagent levels

#### MAY 2021

Ransomware attack by DarkSide criminal group **against** Colonial Pipeline; **one of the largest pipelines in the United States** carrying fuel along the east coast from Texas to New York.

in Ransom to Hackers

Colonial Pipeline Paid Roughly \$5 Million

 $\overline{)}$ 

The New York Times

#### **KEY FACTS**

- Forced Shut Down of the ICT systems in order to contain the damage, resulting in the temporary interruption of all line operations for 8,850 km of pipelines that guarantee 45% of supplies on the EAST coast of the United States
- The **US President decrees a state of emergency** in order to start restoring supplies (hauler working hours extension)
- Alleged ransom payment of \$ 5 million



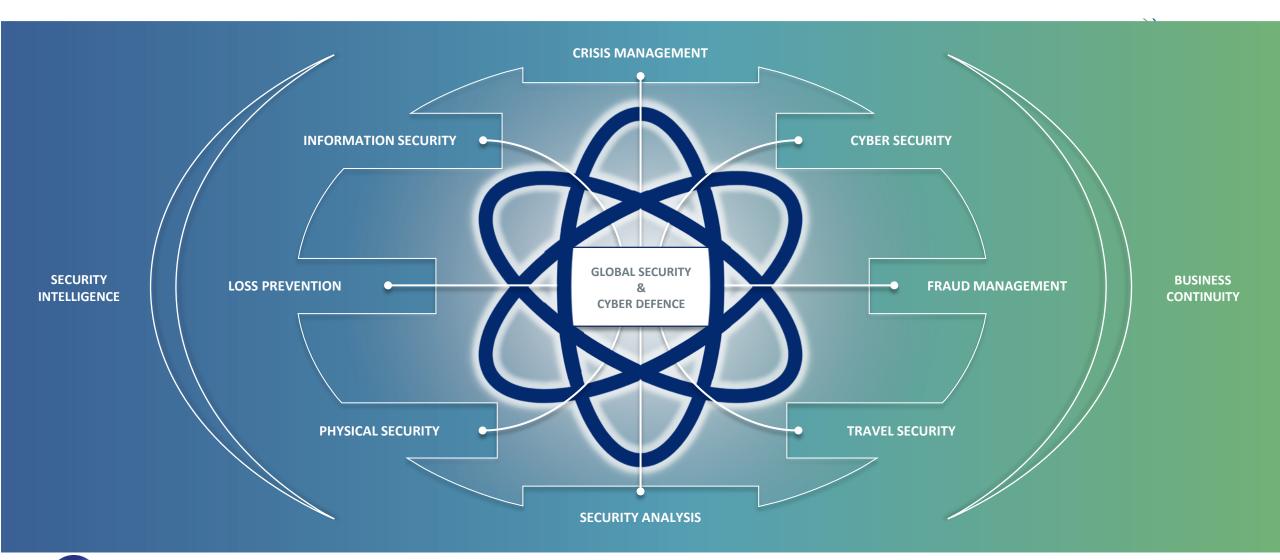


### IT'S NOT A MATTER OF 'IF'; IT'S A MATTER OF 'WHEN'



snam

### The need for a security holistic approach



### Cybersecurity through Public/Private Partnerships (PPP)



### **Cybersecurity - Priorities**

**Engaging the boards in Cybersecurity matter** 

Realization of a security trusted network among peers & partners

Creation and diffusion of the cyber security culture within the organization

Reengineering of resilience processes, methodologies and Crisis management approach

& Company

### **Boards and cybersecurity**

February 2, 2021 | Podcast

How boards should prepare for the rising cybersecurity threat

FORUM

WORLD ECONOMIC

Cyber security is no longer enough: businesses need cyber resilience



### Cybersecurity as an ESG value



#### Cyber security and ESG

**Cybersecurity Ethics:** 

In terms of cyber security, certain social (S) and governance (G) aspects of ESG investing matter to investors and regulators.



#### Putting Cybersecurity on the ESG Radar impactivate

Cybersecurity ranked as the most pressing ESG issue for 67% of institutional investors surveyed by RBC Global Asset Management in its 2019 Responsible Investment Survey. Of note, the poll emphasized that the potential legal liabilities stemming from expanded regulations represented a significant governance concern

ESG and Cyber Risk: How Both **Measure Responsible Corporate Behavior for Investors ISS** ≥ INSIGHTS

Security Intelligence

Matter?

Businesses and nations around the world have become more aware of the importance of digital protection and the possible negative outcomes of attacks. They heavily rely on the work Why Do Cybersecurity Ethics Decisions done by CSIRTs and SOCs for keeping their systems and data safe and trustworthy. Because of this, security professionals should consider creating a standard code of cybersecurity ethics for business.

**Cybersecurity:** A Growing ESG Concern

Design, adoption and management of IT / OT / IoT systems according to the logic of security by design. Protection and guarantee of the principles of privacy in the methods of treatment, access and use of data.

Adoption of Cyber Security Policies in harmony with regulations, standards and dissemination of the best security principles at all levels of the organization to protect know-how and strategic information as well as continuity in the provision of essential services

Creation of a virtuous supply chain that adopts common cyber security requirements and best practices, providing the necessary support for extending the culture of security to the world of SMEs (digital empowerment)

Guidance to the growth of the awareness of the corporate population regarding cyber threats by providing the tools to deal with them both in work and private life (digital wellbeing)



SOCIAL

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### THANK YOU

### 16. Q&A : Cyber security session

Douglas Walker Hill INT & Data Exchange ENTSOG

ENTSOG





Hendrik Pollex System Operations Director ENTSOG

ENTSOG



# Thank you for your attention & being an active part at this event

#### Douglas Walker Hill, Interoperability & Data Exchange Adviser

douglas.hill@entsog.eu

ENTSOG - European Network of Transmission System Operators for Gas Avenue de Cortenbergh 100, 1000 Bruxelles

www.entsog.eu | info@entsog.eu

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