

Dear TP user and stakeholder,

To evaluate the usability of ENTSOG Transparency Platform (ENTSOG TP), we would like to ask you to provide your view on the questions of the **ENTSOG TP SATISFACTION SURVEY**. ENTSOG will publish the results on its website in aggregated form, and reserves the right to make the individual responses public.

If needed you can download a printable version of the survey via this link [\[download PDF version here\]](#), but only responses submitted via SurveyMonkey are accepted.

ENTSOG established the ENTSOG TP in 2013 to fulfil the requirements of Annex I, Chapter 3 of Regulation (EC) No 715/2009, and it has been available in its present form since October 2014. More than 300 users have registered, on a daily basis several hundred users visit the page and more than 40000 files are downloaded every day, either manually or via the automated download tool (API interface).

1. Which field do you/your company work in?

- Academic
- Commercial (trader, analyst, shipper company representative)
- Regulatory (NRA, ACER, EC, etc.)
- MP Association (e.g. EFET, GIE, etc.)
- Infrastructure Operator

Other (please specify)

2. What is the purpose you are using the TP for?

3. Which section in the TP do you use the most?

- Transparency map
- Operator section
- Calendar section
- Latest interruptions section
- TP data section
- UMMs
- Automatic download (API)

Other (please specify)

4. Are you satisfied with the section you use the most? Do you have any suggestions for improvements?

- Yes
- No

Other (please specify)

5. Which features are you missing on the TP or in the export features?

6. Which features are most challenging to work with on the TP?

7. What channel would you use for support with the TP?

- TP - "Submit a question" form
- TP - Videos
- Participation in public workshop organized by ENTSOG
- Direct question to ENTSOG team
- Direct question to related TSO

Other (please specify)

8. Do you use other sources like TSO websites or related links on TP to find gas transportation data?

Yes

No

If yes, what are the main **advantages** of those platforms?