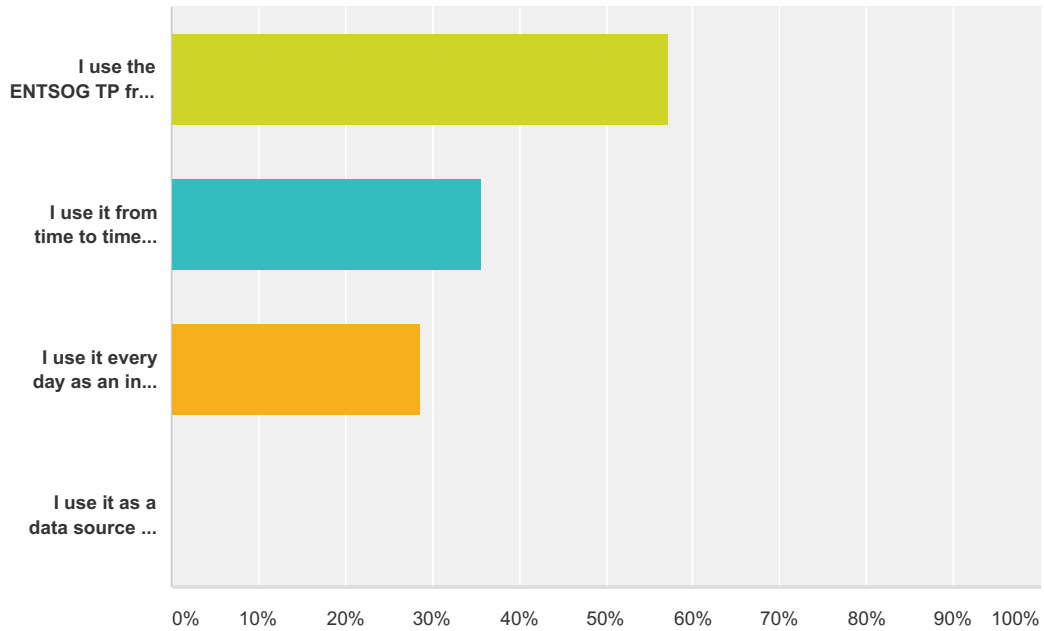## Q1 Which of the following user categories would describe you best?

**Answered: 14   Skipped: 2**

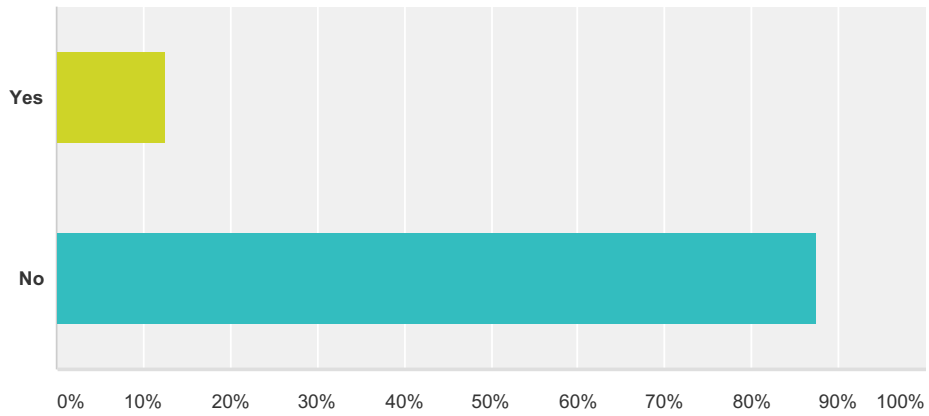| Answer Choices	Responses	
I use the ENTSOG TP from time to time to check specific data issues (e.g. what are the flows on a particular day)	**57.14%**	8
I use it from time to time for monitoring purposes	**35.71%**	5
I use it every day as an input for my own work (e.g. production of reports or analyses)	**28.57%**	4
I use it as a data source for my own IT system, using automated data retrievals on a daily or hourly basis	**0.00%**	0
Total Respondents: 14		

Q2 Could you precise your background/business area?

Answered: 9   Skipped: 7
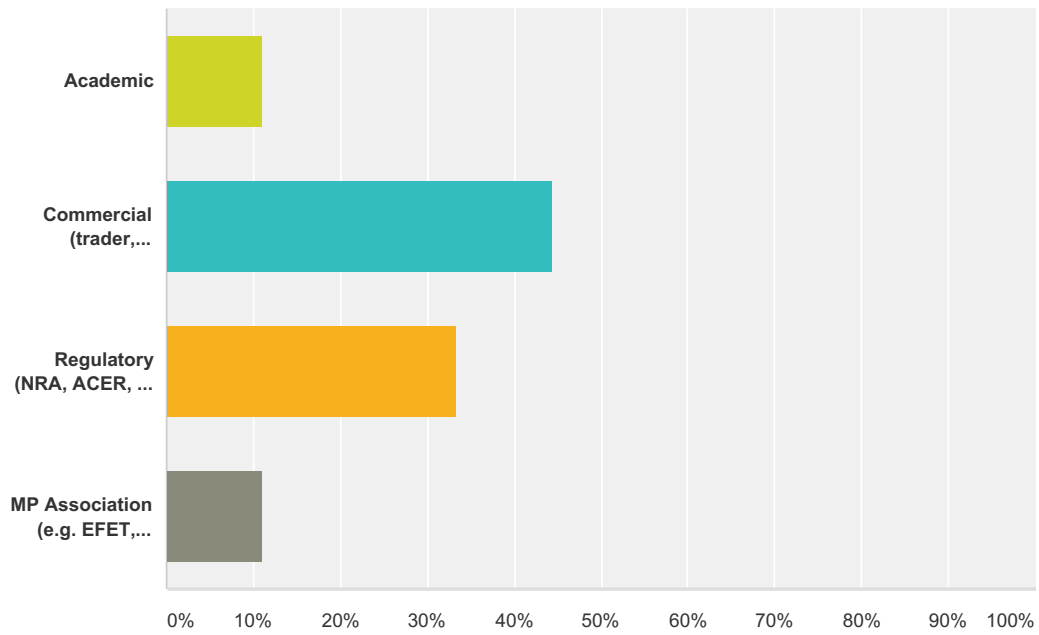
Answer Choices	Responses	
Academic	**11.11%**	1
Commercial (trader, analyst, shipper company representative)	**44.44%**	4
Regulatory (NRA, ACER, EC, etc.)	**33.33%**	3
MP Association (e.g. EFET, GIE, etc.)	**11.11%**	1
Total		**9**

Q3 Have you participated to the previous survey run in May-June 2016?
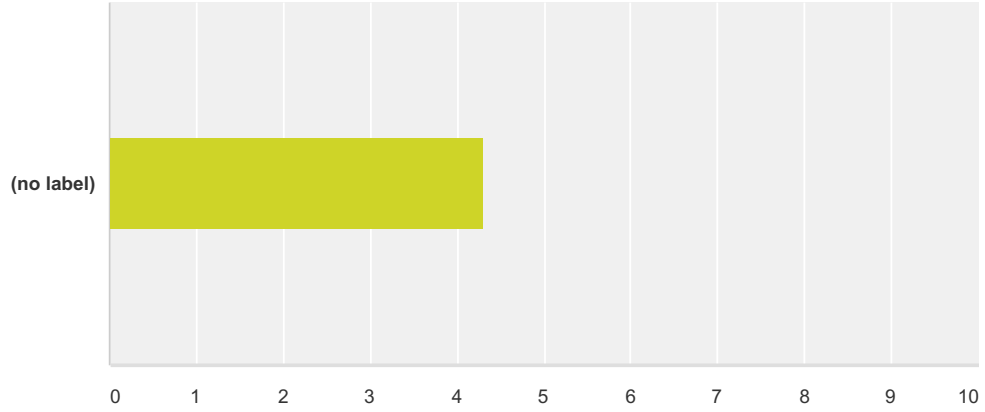
Answered: 16   Skipped: 0

Answer Choices	Responses	
Yes	**12.50%**	2
No	**87.50%**	14
Total		**16**

Q5 How do you evaluate the usefulness of the data and tools provided by the ENTSOG TP? (rate 1 - 5; 5 being very useful)
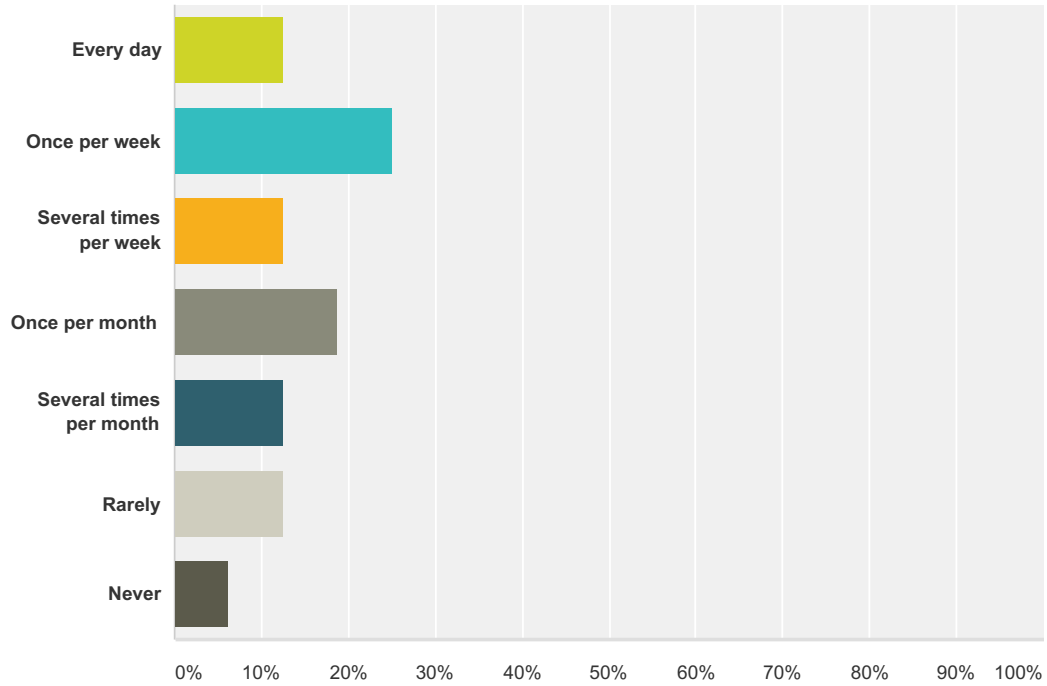
Answered: 16   Skipped: 0

	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	6.25% 1	56.25% 9	37.50% 6	16	4.31

Q7 How often do you use the TP Map?

Answered: 16   Skipped: 0

Answer Choices	Responses	
Every day	**12.50%**	2
Once per week	**25.00%**	4
Several times per week	**12.50%**	2
Once per month	**18.75%**	3
Several times per month	**12.50%**	2
Rarely	**12.50%**	2
Never	**6.25%**	1
Total		**16**

Q9 How do you evaluate the usefulness of the map? (rate 1 - 5; 5 being very useful)

Answered: 15   Skipped: 1
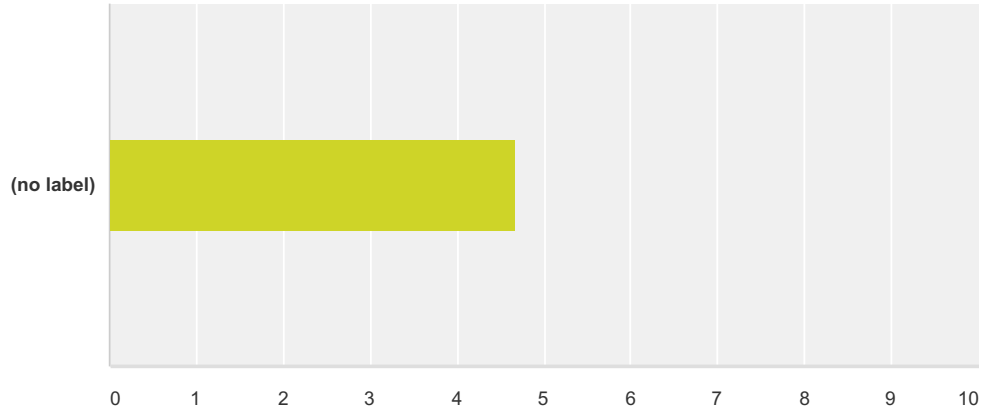
	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	0.00% 0	33.33% 5	66.67% 10	15	4.67

Q10 How do you evaluate the user-friendliness of the map? (rate 1 - 5; 5 being very user-friendly)
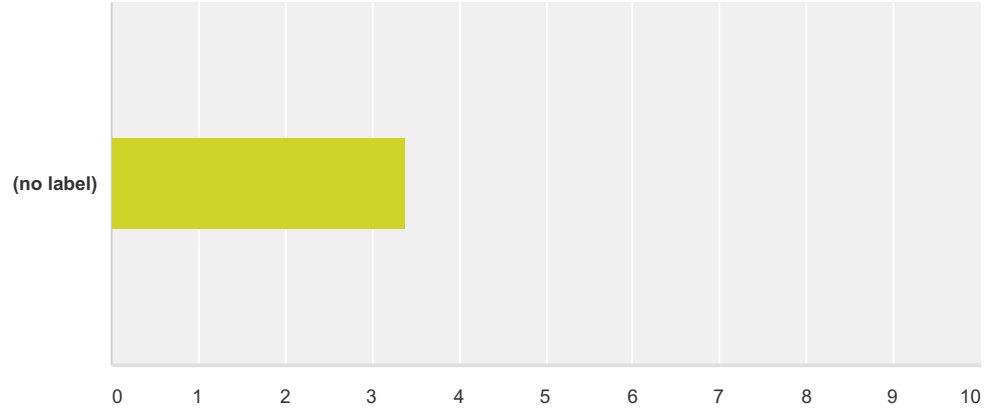
Answered: 15   Skipped: 1
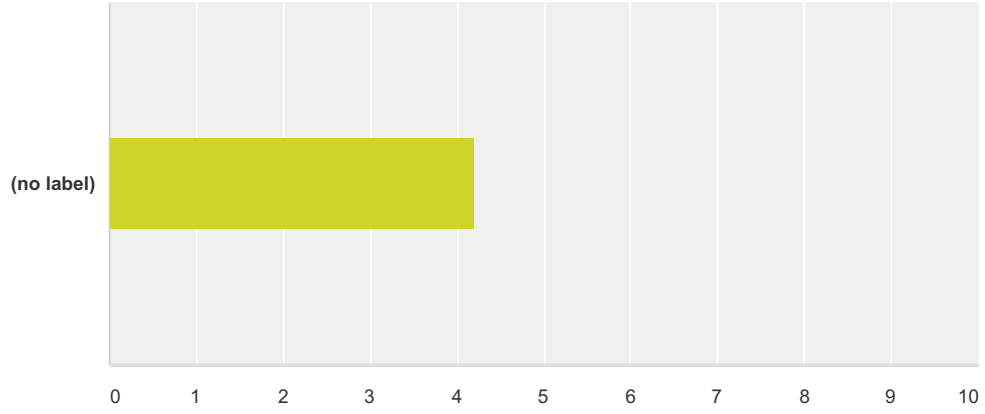
	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	6.67% 1	6.67% 1	46.67% 7	40.00% 6	15	4.20

Q12 How helpful are the display settings and filtering options of the map? (rate 1 - 5; 5 being very helpful)
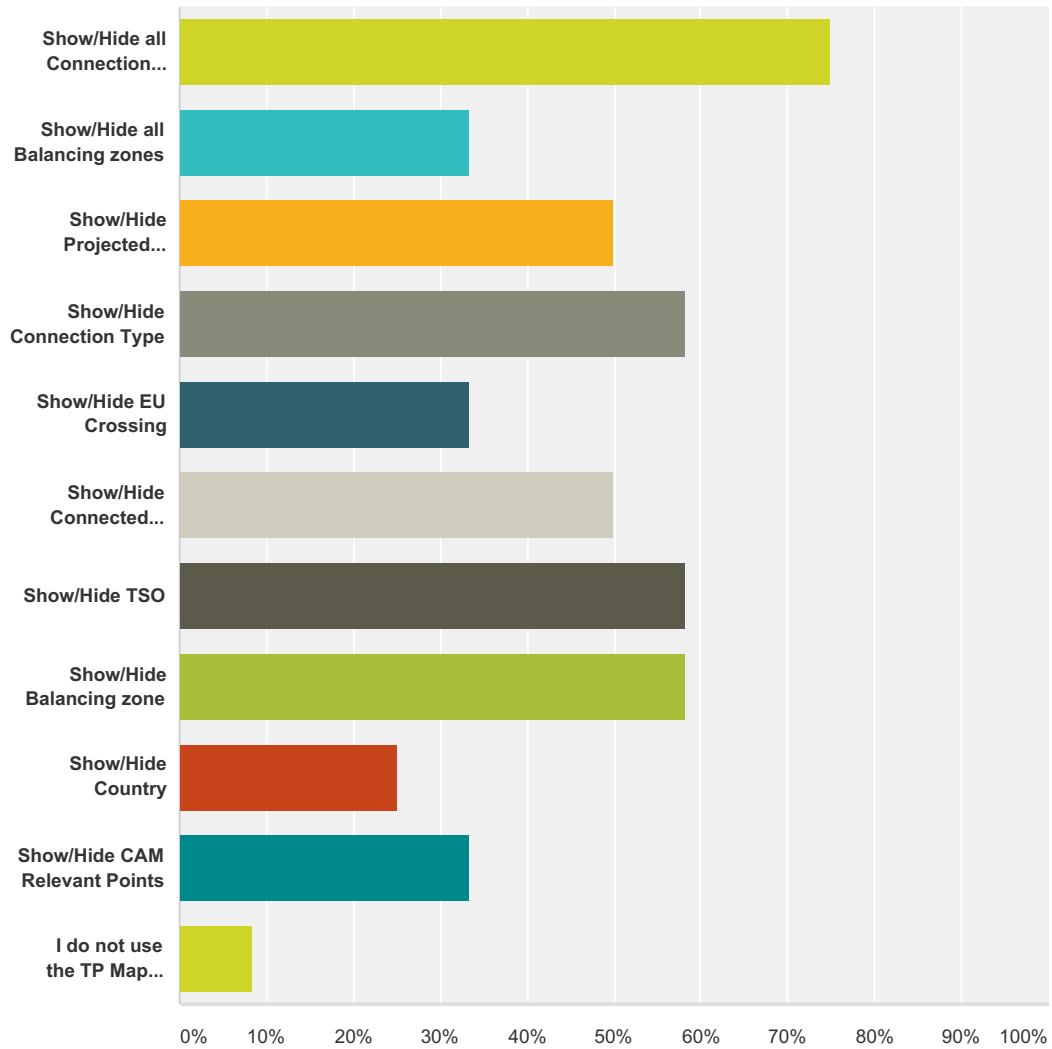
Answered: 16   Skipped: 0

	1	2	3	4	5	I don't know this functionality or I don't use it	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	0.00% 0	6.25% 1	62.50% 10	31.25% 5	16	3.38

Q13 Which filtering options are you using most frequently?

Answered: 12 Skipped: 4

Answer Choices	Responses	
Show/Hide all Connection points	**75.00%**	9
Show/Hide all Balancing zones	**33.33%**	4
Show/Hide Projected Points	**50.00%**	6
Show/Hide Connection Type	**58.33%**	7
Show/Hide EU Crossing	**33.33%**	4
Show/Hide Connected Infrastructure Type	**50.00%**	6
Show/Hide TSO	**58.33%**	7
Show/Hide Balancing zone	**58.33%**	7
Show/Hide Country	**25.00%**	3

Show/Hide CAM Relevant Points	**33.33%**	4
I do not use the TP Map filtering options	**8.33%**	1
Total Respondents: 12		

Q14 How often do you use these filtering options?

Answered: 12   Skipped: 4
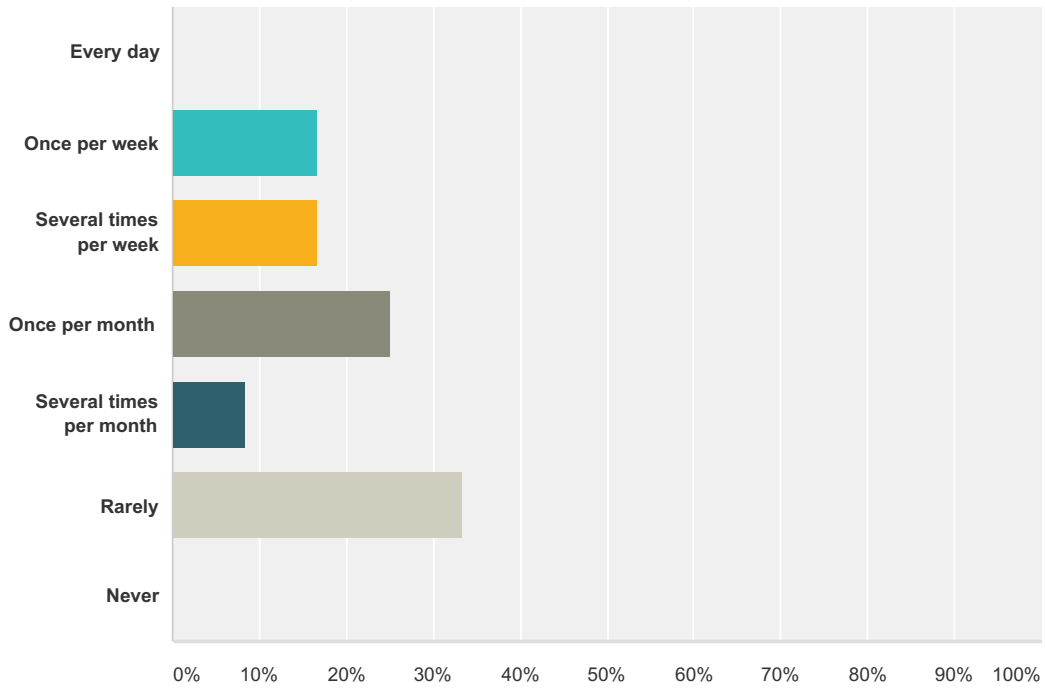
Answer Choices	Responses	
Every day	**0.00%**	0
Once per week	**16.67%**	2
Several times per week	**16.67%**	2
Once per month	**25.00%**	3
Several times per month	**8.33%**	1
Rarely	**33.33%**	4
Never	**0.00%**	0
Total		**12**

Q15 Which display settings are you using most frequently?

Answered: 11   Skipped: 5
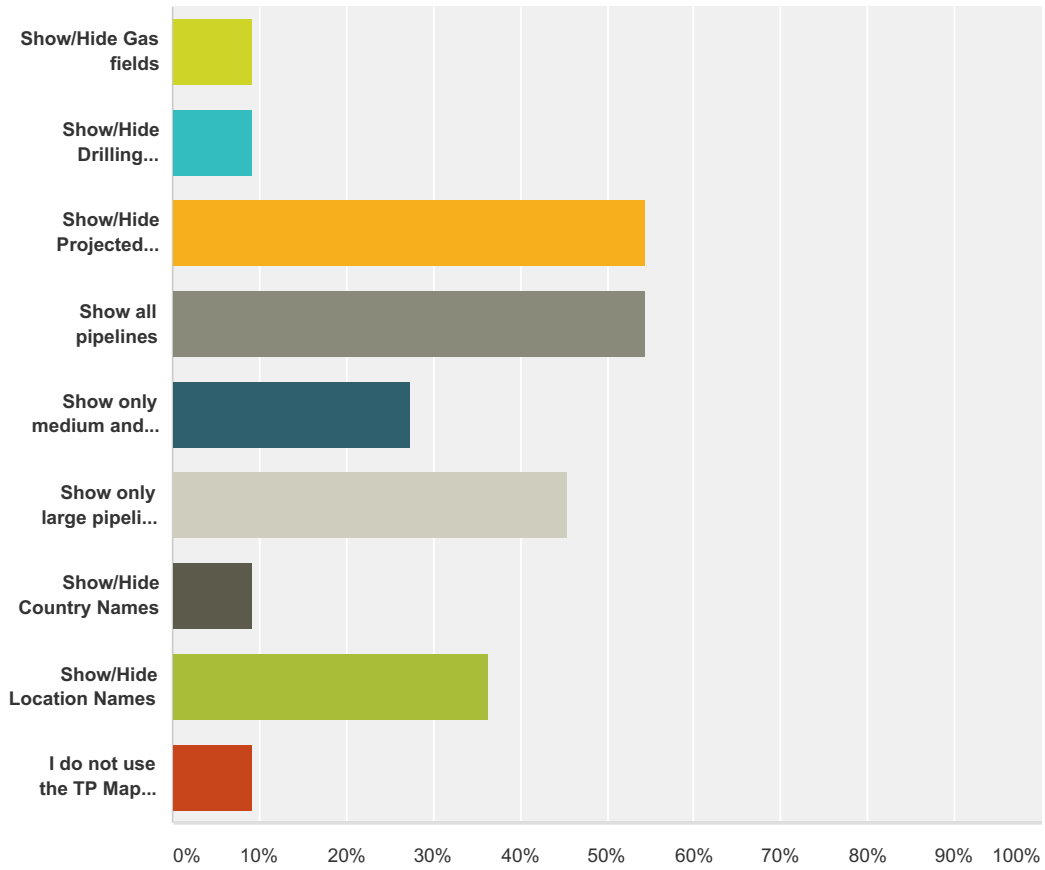
Answer Choices	Responses	
Show/Hide Gas fields	**9.09%**	1
Show/Hide Drilling platforms	**9.09%**	1
Show/Hide Projected points and pipelines	**54.55%**	6
Show all pipelines	**54.55%**	6
Show only medium and large pipelines (>600 mm)	**27.27%**	3
Show only large pipelines (>900 mm)	**45.45%**	5
Show/Hide Country Names	**9.09%**	1
Show/Hide Location Names	**36.36%**	4
I do not use the TP Map display settings	**9.09%**	1
Total Respondents: 11		

Q16 How often do you use these display settings?

Answered: 11   Skipped: 5
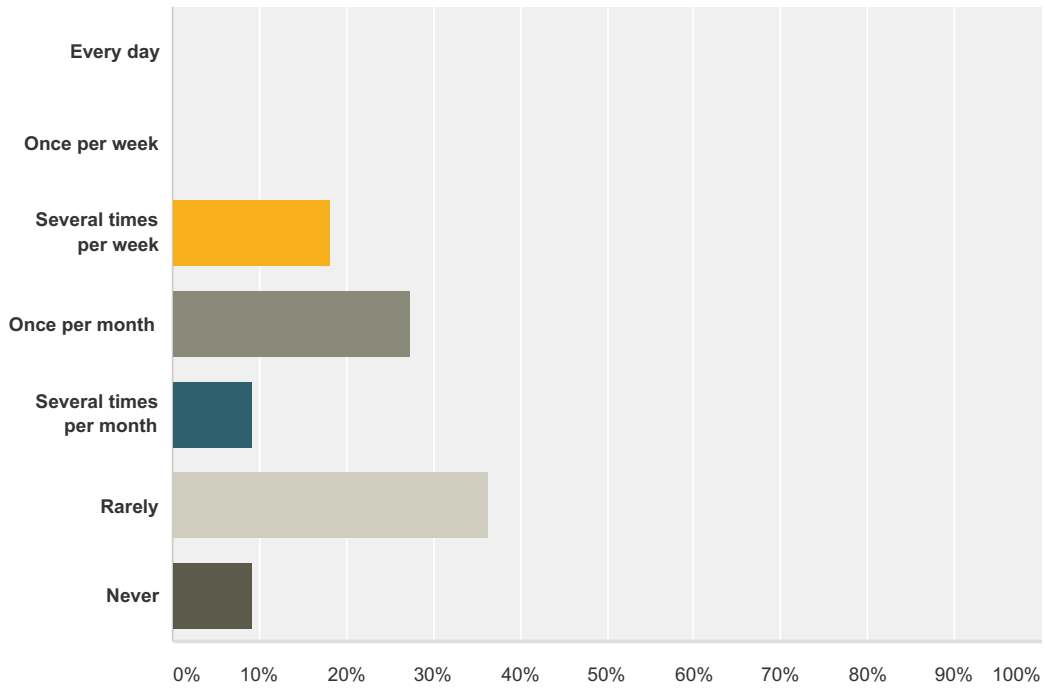
Answer Choices	Responses	
Every day	**0.00%**	0
Once per week	**0.00%**	0
Several times per week	**18.18%**	2
Once per month	**27.27%**	3
Several times per month	**9.09%**	1
Rarely	**36.36%**	4
Never	**9.09%**	1
Total		**11**

Q17 How often do you use the Recently Viewed Items functionality?

Answered: 16   Skipped: 0
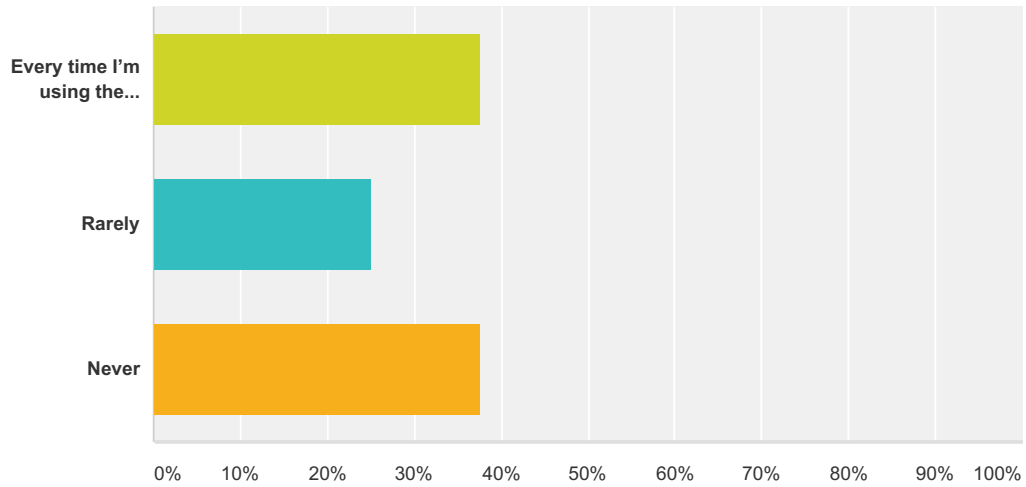
Answer Choices	Responses	
Every time I'm using the ENTSOG TP	**37.50%**	6
Rarely	**25.00%**	4
Never	**37.50%**	6
Total		**16**

Q18 How do you evaluate the usefulness of the Recently Viewed Items functionality? (rate 1 - 5; 5 being very useful)

Answered: 10   Skipped: 6
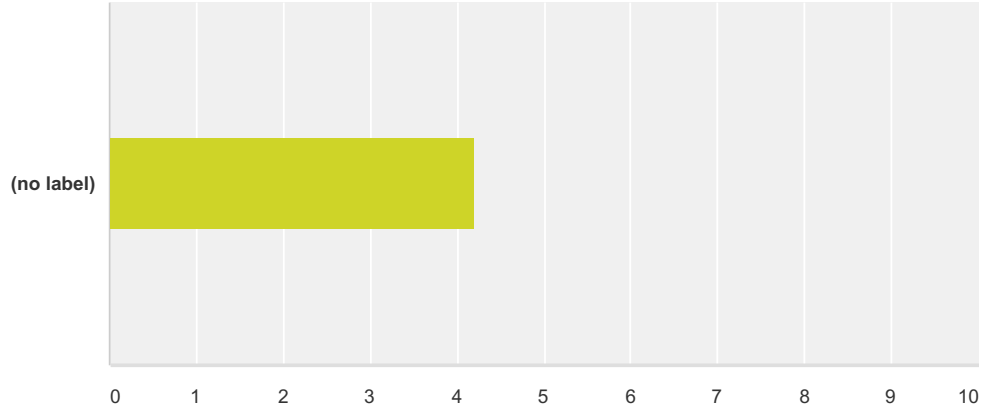
	1	2	3	4	5	Total	Weighted Average
(no label)	10.00% 1	0.00% 0	0.00% 0	40.00% 4	50.00% 5	10	4.20

Q19 How do you evaluate the user-friendliness of the Recently Viewed Items functionality? (rate 1 - 5; 5 being very user-friendly)

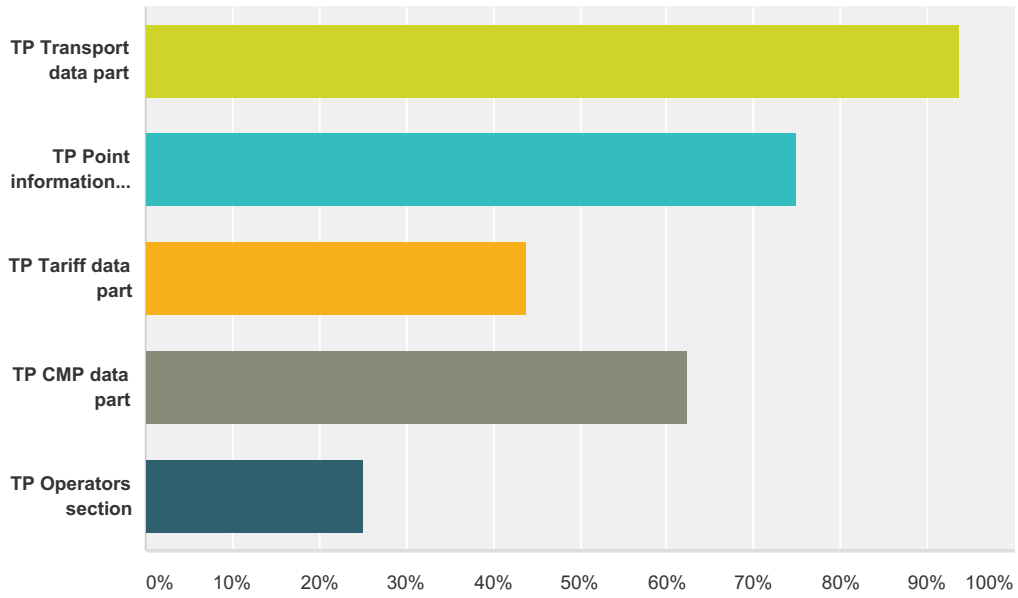Answered: 10   Skipped: 6
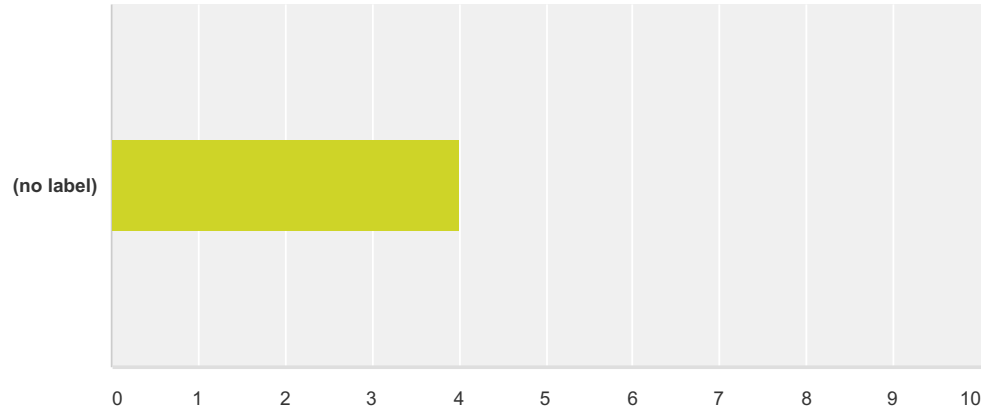
	1	2	3	4	5	Total	Weighted Average
(no label)	10.00% 1	0.00% 0	10.00% 1	40.00% 4	40.00% 4	10	4.00

Q21 Which sub-section of the TP Data part are you using?

Answered: 16   Skipped: 0

Answer Choices	Responses	
TP Transport data part	**93.75%**	15
TP Point information part	**75.00%**	12
TP Tariff data part	**43.75%**	7
TP CMP data part	**62.50%**	10
TP Operators section	**25.00%**	4
Total Respondents: 16		

Q22 How do you evaluate the usefulness of the TP Data part as a whole? (rate 1 - 5; 5 being very useful)
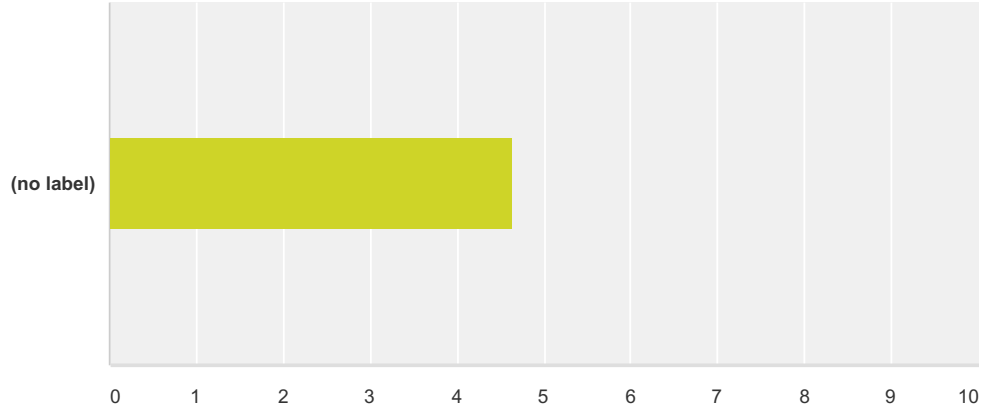
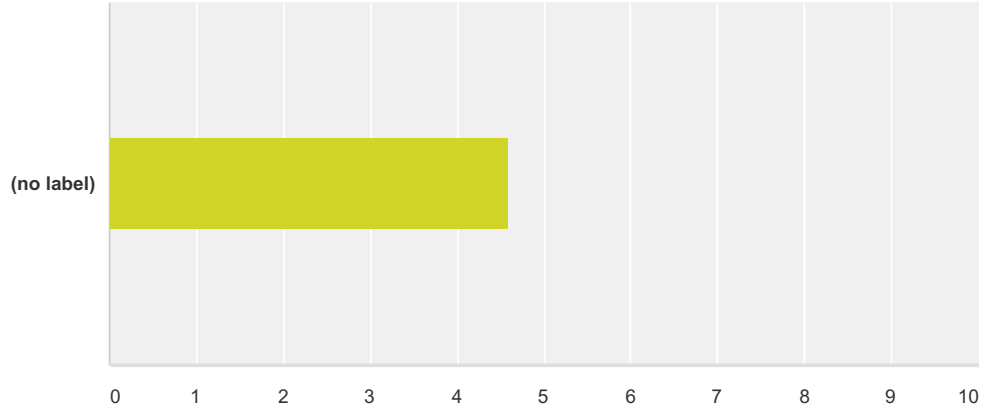Answered: 16   Skipped: 0

	1	2	3	4	5	I don't know this functionality or I don't use it	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	12.50% 2	12.50% 2	75.00% 12	0.00% 0	16	4.63

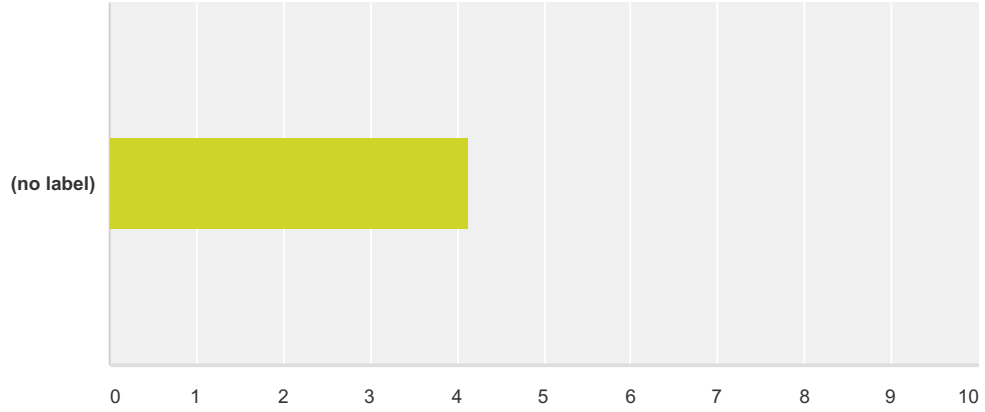## Q23 How do you evaluate the usefulness of the TP Transport data part? (rate 1 - 5; 5 being very useful)

Answered: 15   Skipped: 1

	1	2	3	4	5	I don't know this functionality or I don't use it	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	6.67% 1	26.67% 4	66.67% 10	0.00% 0	15	4.60

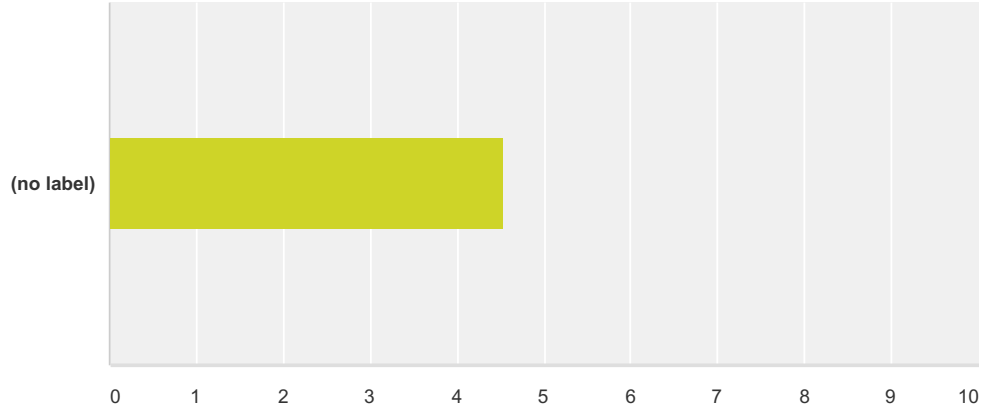## Q24 How do you evaluate the usefulness of the TP Point information data part? (rate 1 - 5; 5 being very useful)

Answered: 16   Skipped: 0

	1	2	3	4	5	I don't know this functionality or I don't use it	Total	Weighted Average
(no label)	0.00% 0	6.25% 1	12.50% 2	31.25% 5	37.50% 6	12.50% 2	16	4.14

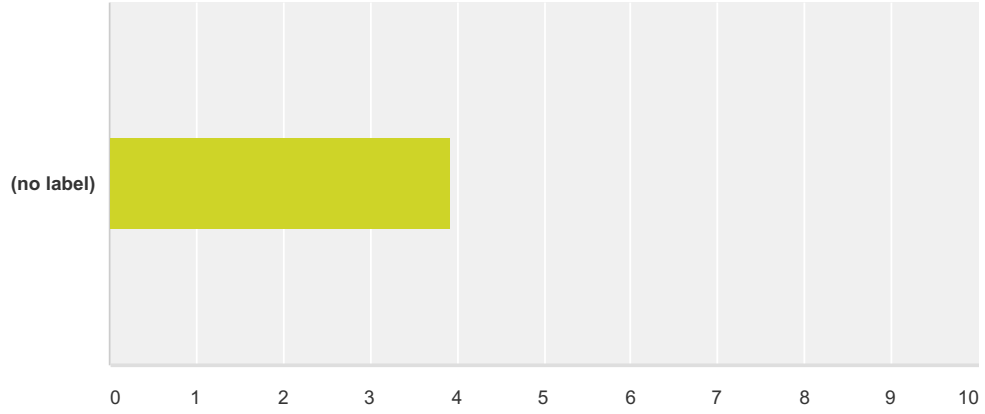## Q25 How do you evaluate the usefulness of the TP Data Chart part? (rate 1 - 5; 5 being very useful)

Answered: 16   Skipped: 0

	1	2	3	4	5	I don't know this functionality or I don't use it	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	6.25% 1	25.00% 4	50.00% 8	18.75% 3	16	4.54

Q26 How do you evaluate the usefulness of the TP CMP data part? (rate 1 - 5; 5 being very useful)
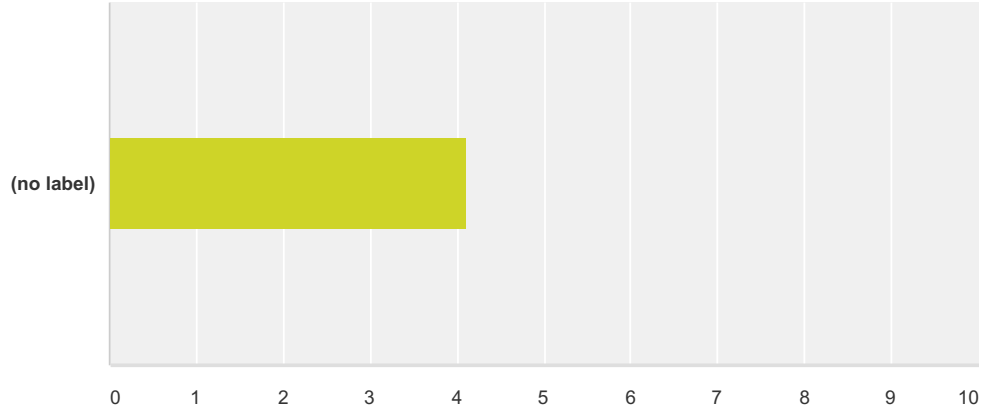
Answered: 14   Skipped: 2

	1	2	3	4	5	I don't know this functionality or I don't use it	Total	Weighted Average
(no label)	0.00% 0	7.14% 1	21.43% 3	28.57% 4	28.57% 4	14.29% 2	14	3.92

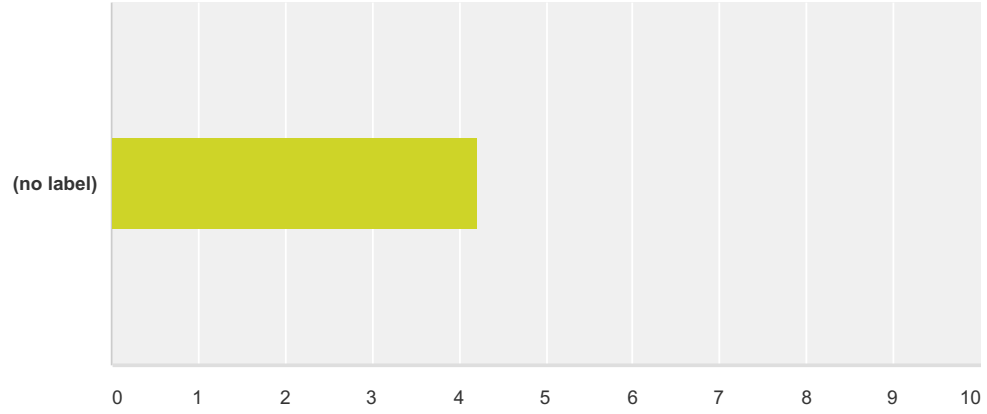## Q27 How do you evaluate the usefulness of the TP Operators section? (rate 1 - 5; 5 being very useful)

Answered: 14   Skipped: 2

	1	2	3	4	5	I don't know this functionality or I don't use it	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	21.43% 3	14.29% 2	28.57% 4	35.71% 5	14	4.11

Q28 How do you evaluate the user-friendliness of the TP Data part? (rate 1 - 5; 5 being very user-friendly)
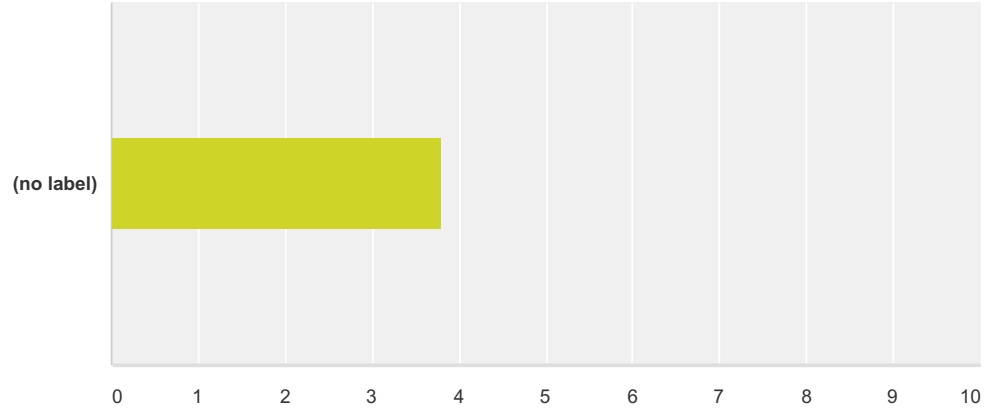
Answered: 16   Skipped: 0

	1	2	3	4	5	I don't know this functionality or I don't use it	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	18.75% 3	31.25% 5	37.50% 6	12.50% 2	16	4.21

Q30 How do you evaluate the completeness of the data published? (rate 1 - 5; 5 being very satisfied of data completeness)
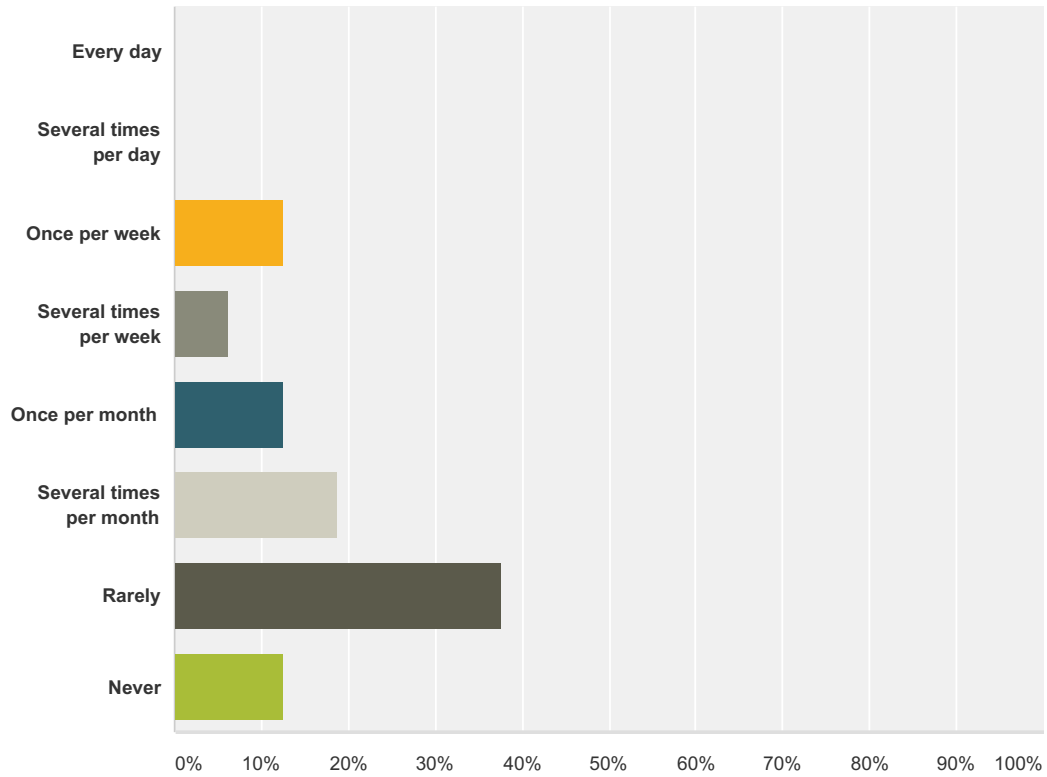
Answered: 16   Skipped: 0

	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	12.50% 2	12.50% 2	56.25% 9	18.75% 3	16	3.81

Q32 How often do you use these TP Export tools?

Answered: 16   Skipped: 0

Answer Choices	Responses	
Every day	0.00%	0
Several times per day	0.00%	0
Once per week	12.50%	2
Several times per week	6.25%	1
Once per month	12.50%	2
Several times per month	18.75%	3
Rarely	37.50%	6
Never	12.50%	2
Total		**16**

Q34 Please select the type of information that you are downloading via TP Export tool:

Answered: 14   Skipped: 2
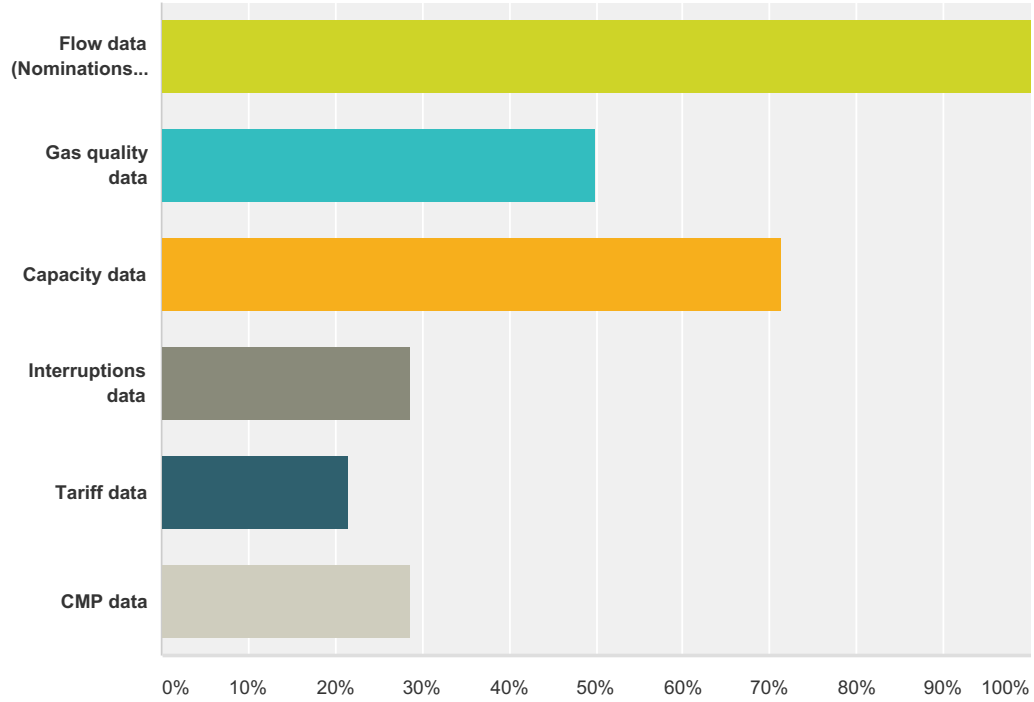
Answer Choices	Responses	
Flow data (Nominations, Re-nominations, Allocations, Physical flow)	**100.00%**	14
Gas quality data	**50.00%**	7
Capacity data	**71.43%**	10
Interruptions data	**28.57%**	4
Tariff data	**21.43%**	3
CMP data	**28.57%**	4
Total Respondents: 14		

Q35 Please indicate the scope of the information that you are obtaining via TP Export tool regarding the TSOs and their region:
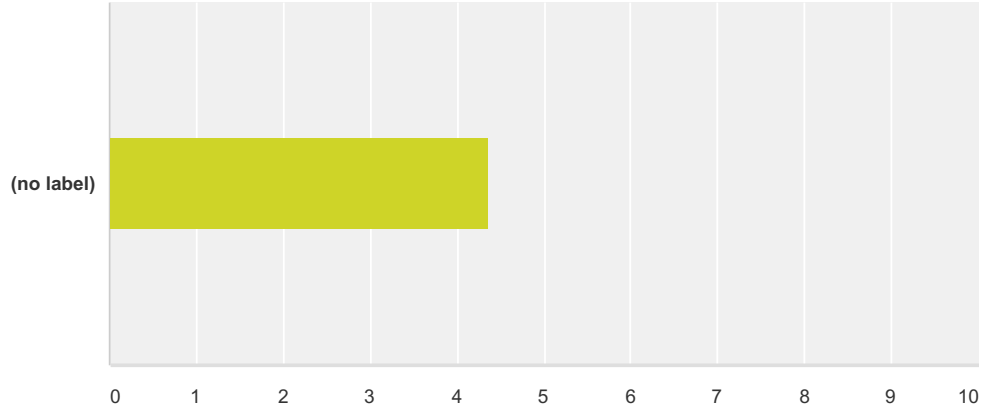
Answered: 13   Skipped: 3
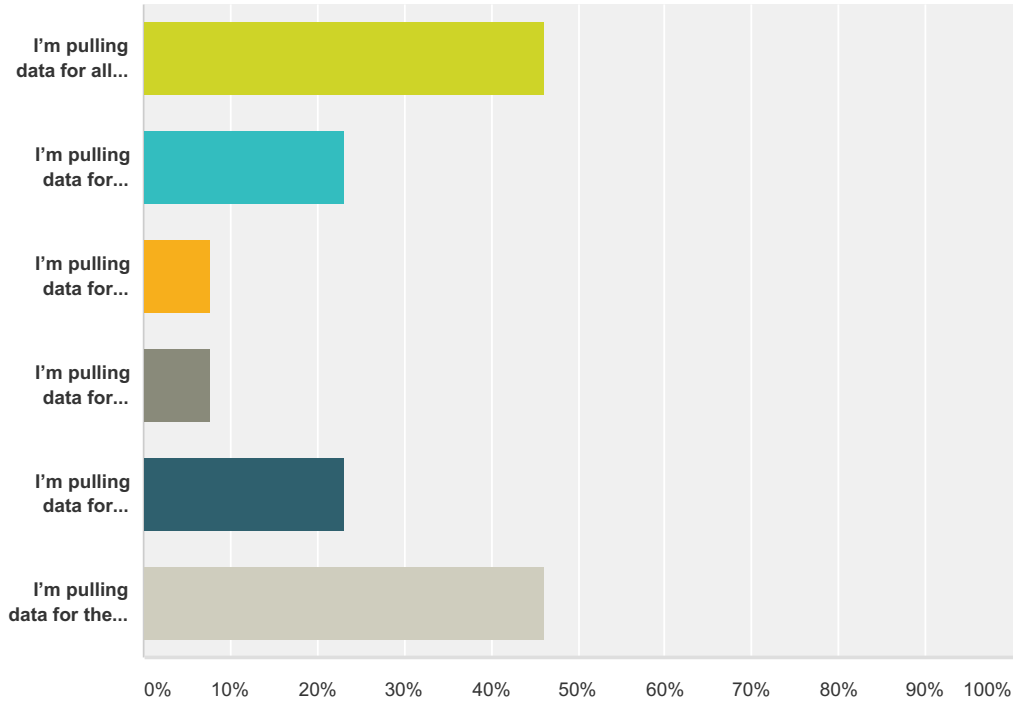
Answer Choices	Responses	
I'm pulling data for all EU TSOs	**46.15%**	6
I'm pulling data for several TSOs from North-West Europe	**23.08%**	3
I'm pulling data for several TSOs from South-West Europe	**7.69%**	1
I'm pulling data for several TSOs from Central Europe	**7.69%**	1
I'm pulling data for several TSOs from South-East Europe	**23.08%**	3
I'm pulling data for the TSO(s) from a single country (please indicate below)	**46.15%**	6
Total Respondents: 13		

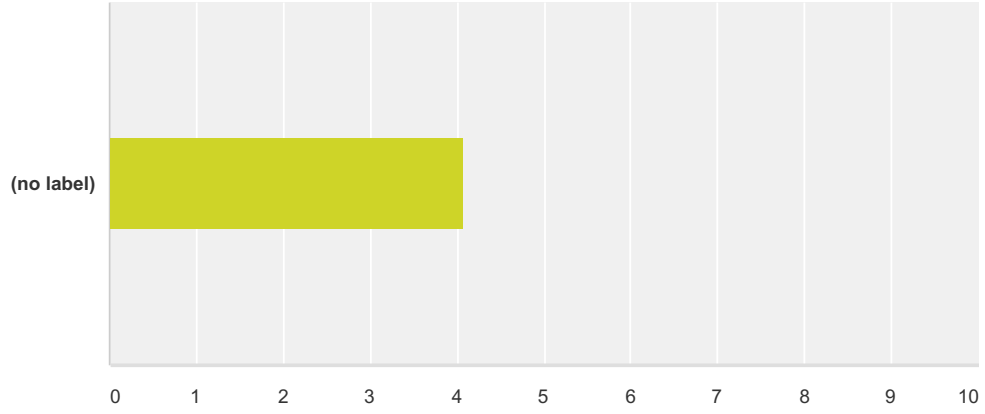## Q36 How do you evaluate the usefulness of the TP Export tool? (rate 1 - 5; 5 being very useful)

Answered: 14   Skipped: 2

	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	7.14% 1	50.00% 7	42.86% 6	14	4.36

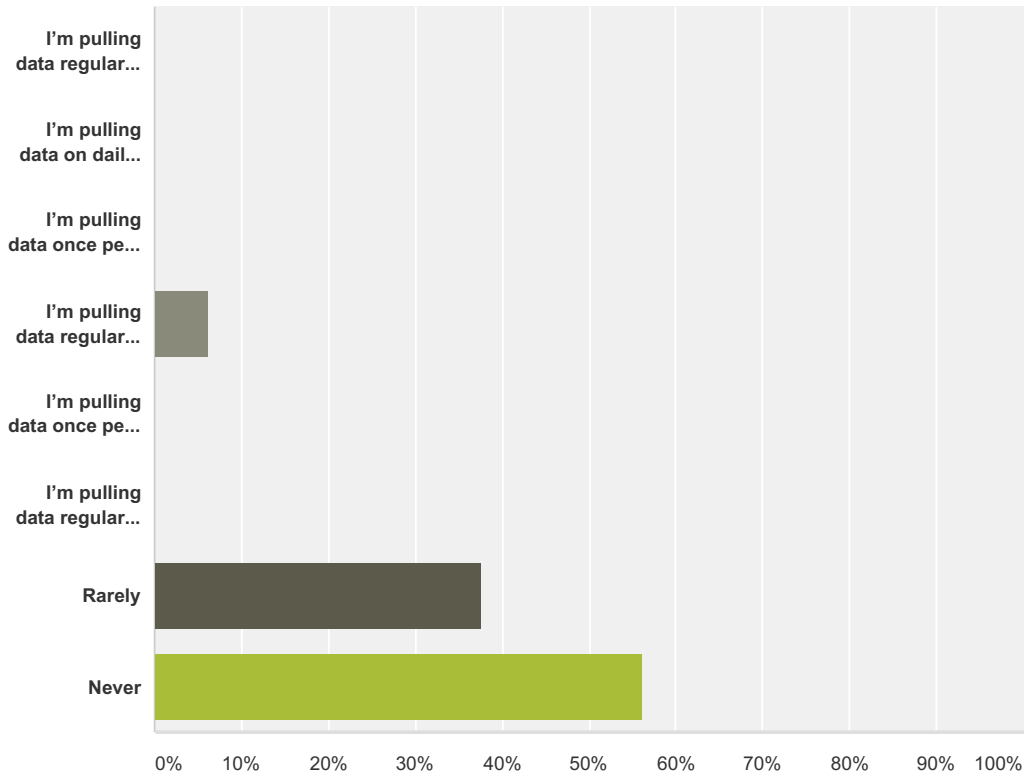## Q37 How do you evaluate the user-friendliness of the TP Export tool? (rate 1 - 5; 5 being very user-friendly)

Answered: 14   Skipped: 2

	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	7.14% 1	14.29% 2	42.86% 6	35.71% 5	14	4.07

Q39 How often do you use the ENTSOG API tool?

Answered: 16   Skipped: 0

Answer Choices	Responses	
I'm pulling data regularly several times per day	**0.00%**	0
I'm pulling data on daily basis	**0.00%**	0
I'm pulling data once per week	**0.00%**	0
I'm pulling data regularly several times per week	**6.25%**	1
I'm pulling data once per month	**0.00%**	0
I'm pulling data regularly several times per month	**0.00%**	0
Rarely	**37.50%**	6
Never	**56.25%**	9
Total		**16**

Q41 Please select the type of information that you are downloading via TP API tool:

Answered: 7   Skipped: 9
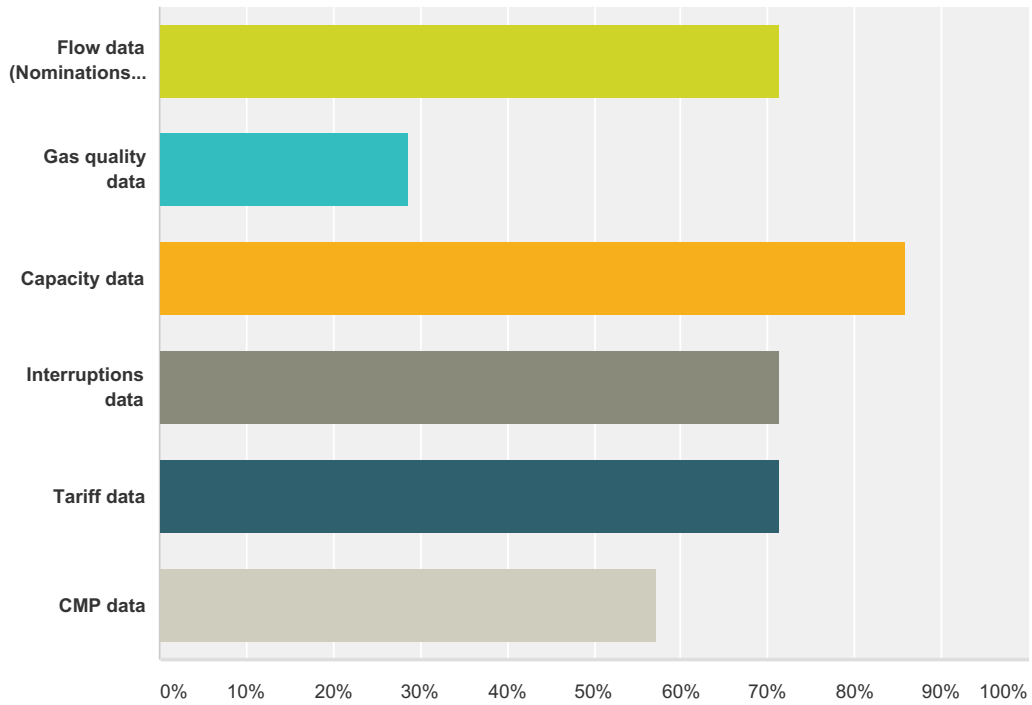
Answer Choices		Responses	
Flow data (Nominations, Re-nominations, Allocations, Physical flow)		**71.43%**	5
Gas quality data		**28.57%**	2
Capacity data		**85.71%**	6
Interruptions data		**71.43%**	5
Tariff data		**71.43%**	5
CMP data		**57.14%**	4
Total Respondents: 7			

Q42 Please indicate the scope of the information that you are obtaining via TP API tool regarding the TSOs and their region:

Answered: 7   Skipped: 9
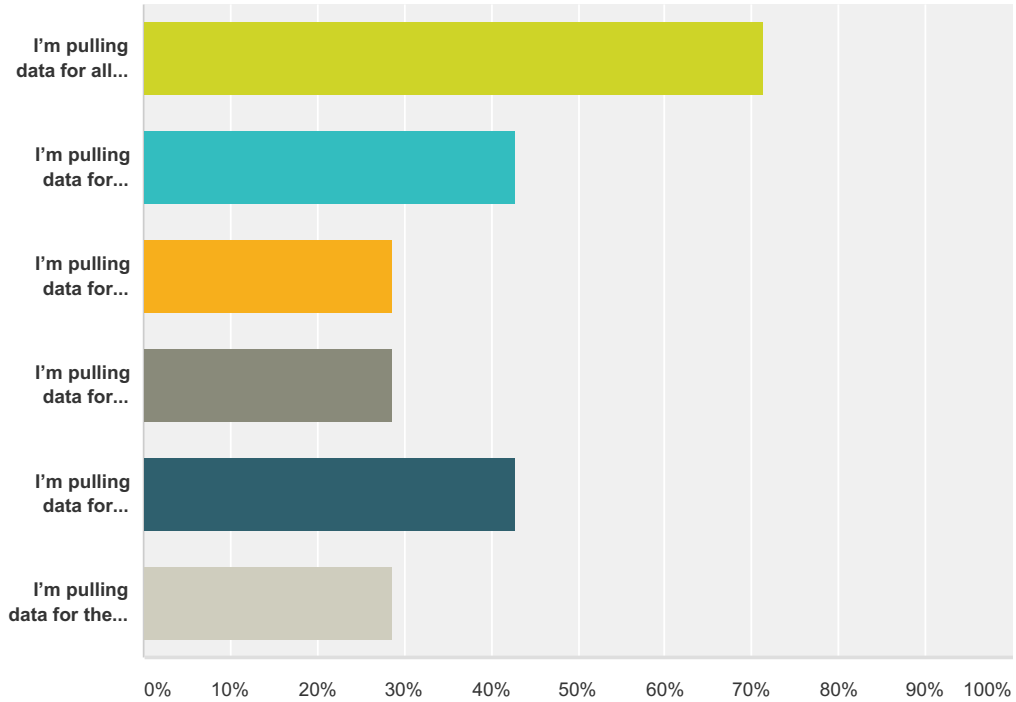
Answer Choices	Responses	
I'm pulling data for all EU TSOs	**71.43%**	5
I'm pulling data for several TSOs from North-West Europe	**42.86%**	3
I'm pulling data for several TSOs from South-West Europe	**28.57%**	2
I'm pulling data for several TSOs from Central Europe	**28.57%**	2
I'm pulling data for several TSOs from South-East Europe	**42.86%**	3
I'm pulling data for the TSO(s) from a single country (please indicate below)	**28.57%**	2
Total Respondents: 7		

## Q43 How many people are using the data obtained automatically via the TP API tool?

Answered: 7   Skipped: 9
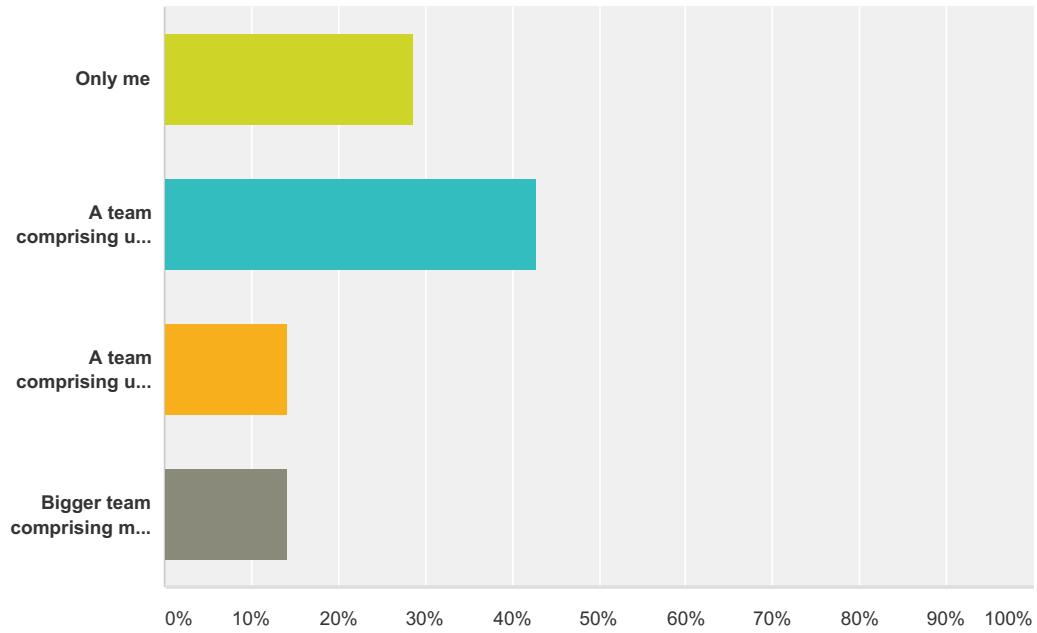
Answer Choices	Responses	
Only me	**28.57%**	2
A team comprising up to 5 people	**42.86%**	3
A team comprising up to 15 people	**14.29%**	1
Bigger team comprising more than 20 people	**14.29%**	1
Total		7

Q44 How do you evaluate the usefulness of the automatic download tool? (rate 1 - 5; 5 being very useful)
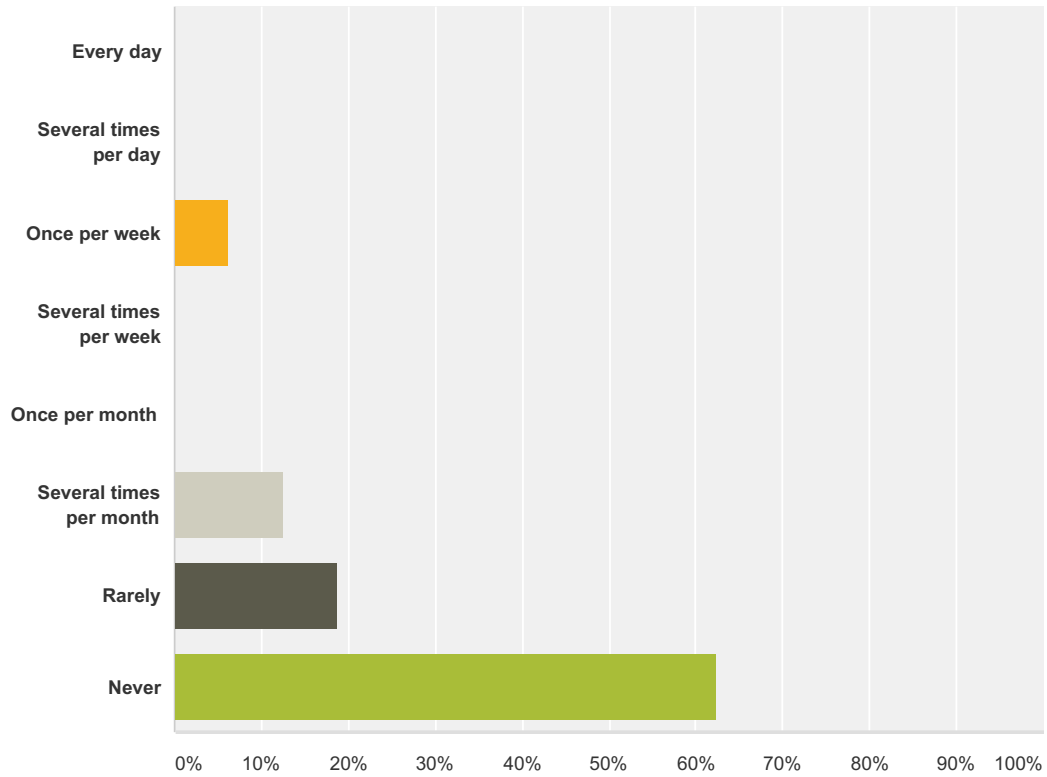
Answered: 7   Skipped: 9
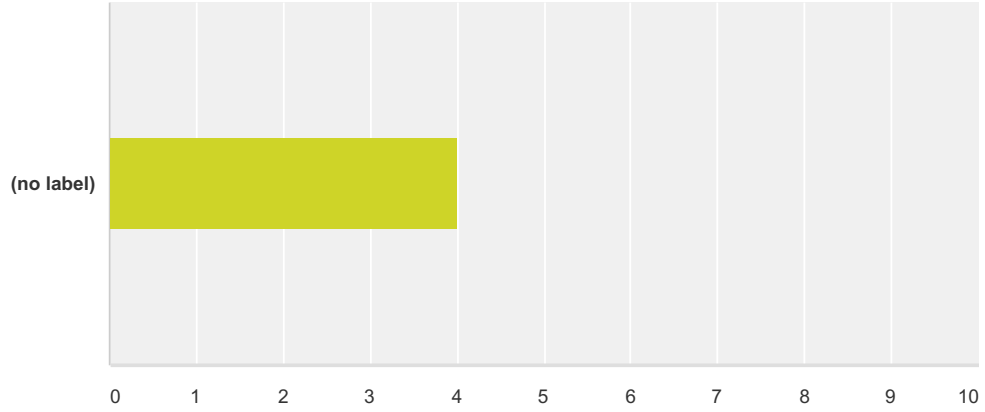
	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	14.29% 1	28.57% 2	0.00% 0	57.14% 4	7	4.00

Q45 How often do you use the TP UMMs section?

Answered: 16   Skipped: 0

Answer Choices	Responses	
Every day	**0.00%**	0
Several times per day	**0.00%**	0
Once per week	**6.25%**	1
Several times per week	**0.00%**	0
Once per month	**0.00%**	0
Several times per month	**12.50%**	2
Rarely	**18.75%**	3
Never	**62.50%**	10
Total		**16**

Q46 Are you subscribed for RSS notifications for publication and updates of the UMM data?

Answered: 6   Skipped: 10
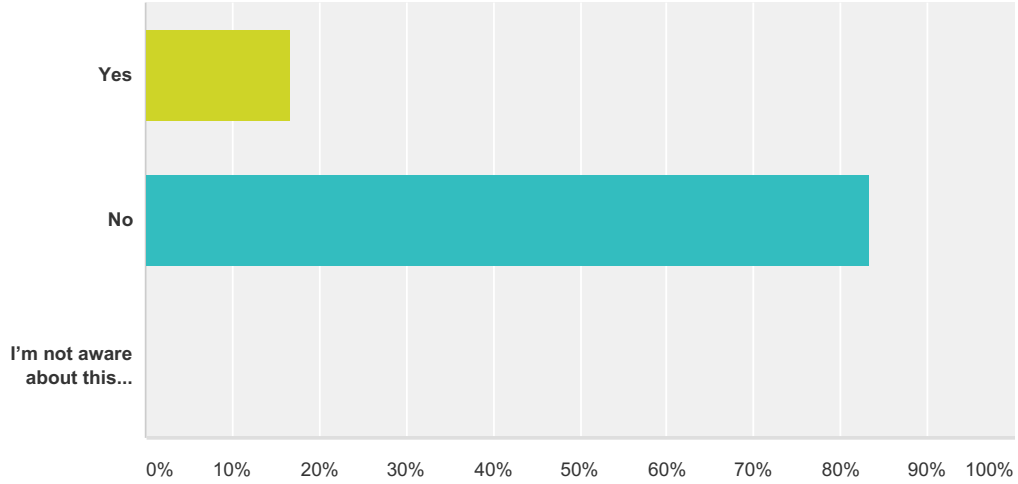
Answer Choices	Responses	
Yes	**16.67%**	1
No	**83.33%**	5
I'm not aware about this possibility	**0.00%**	0
Total		**6**

Q47 How do you evaluate the usefulness of the functionality for Urgent Market Messages (UMM) publication? (rate 1 - 5; 5 being very useful)
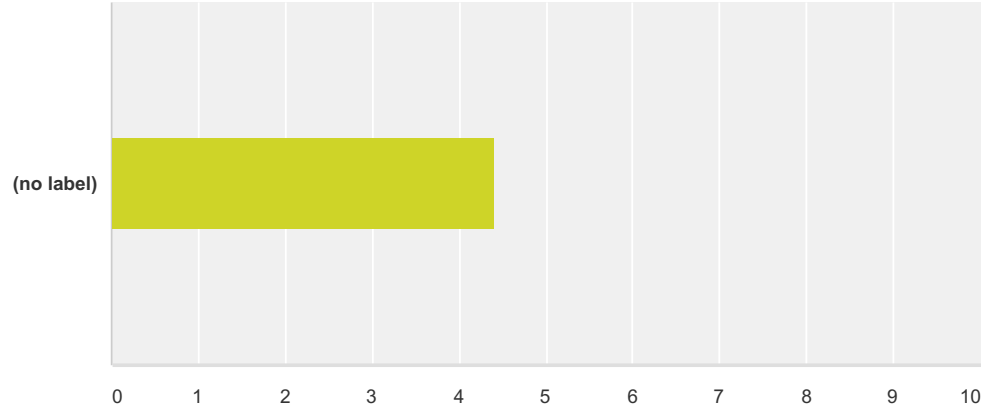
Answered: 5   Skipped: 11
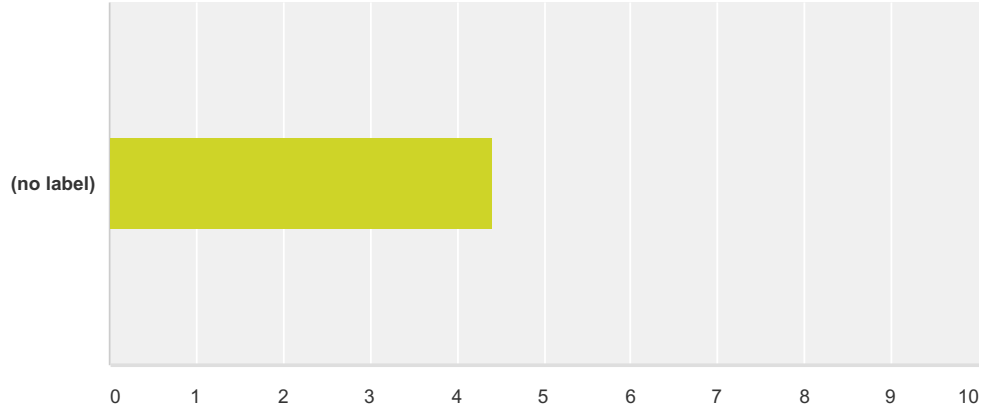
	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	20.00% 1	20.00% 1	60.00% 3	5	4.40

Q48 How do you evaluate the user-friendliness of the functionality for Urgent Market Messages (UMM) publication? (rate 1 - 5; 5 being very user-friendly)
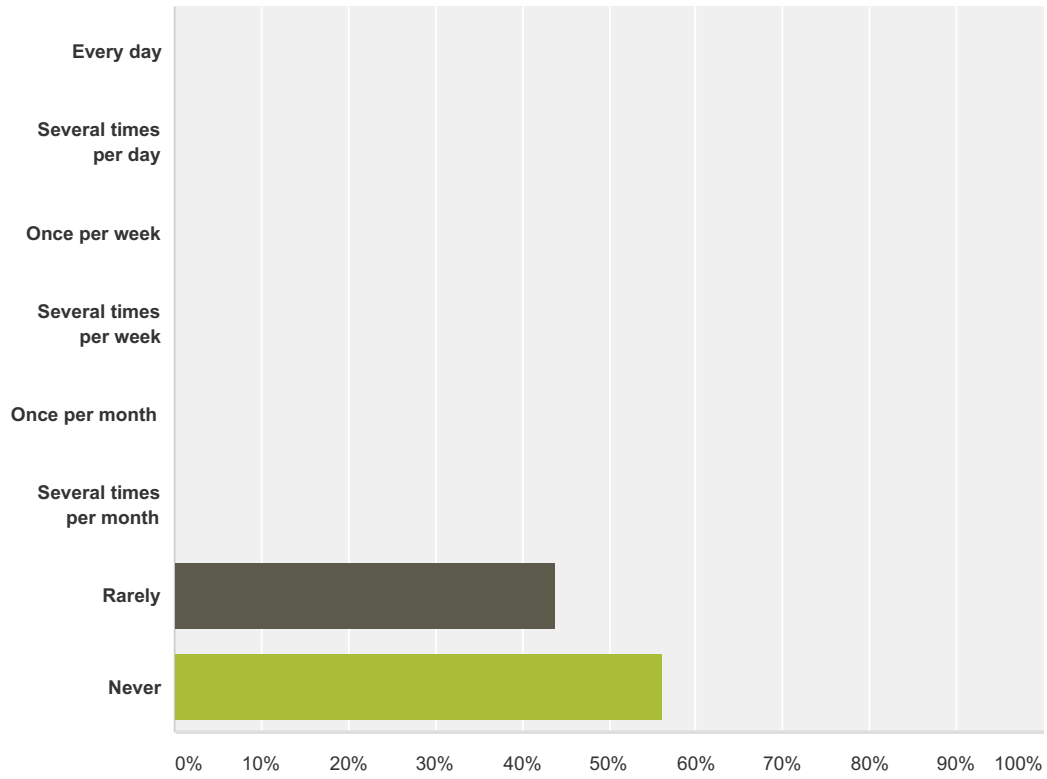
Answered: 5   Skipped: 11

	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	20.00% 1	20.00% 1	60.00% 3	5	4.40

## Q50 How often do you use the TP Calendar section?

Answered: 16   Skipped: 0

Answer Choices	Responses	
Every day	**0.00%**	0
Several times per day	**0.00%**	0
Once per week	**0.00%**	0
Several times per week	**0.00%**	0
Once per month	**0.00%**	0
Several times per month	**0.00%**	0
Rarely	**43.75%**	7
Never	**56.25%**	9
Total		**16**

Q52 How do you evaluate the usefulness of the Calendar section? (rate 1 - 5; 5 being very useful)

Answered: 6   Skipped: 10
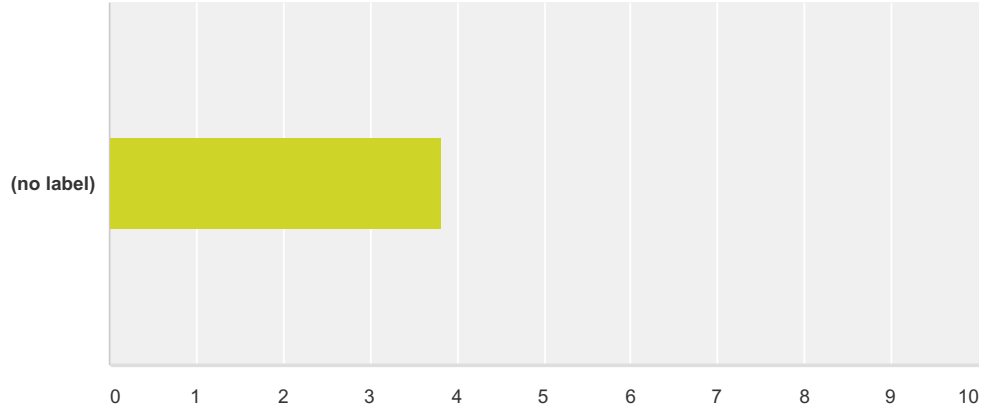
	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	16.67% 1	16.67% 1	33.33% 2	33.33% 2	6	3.83

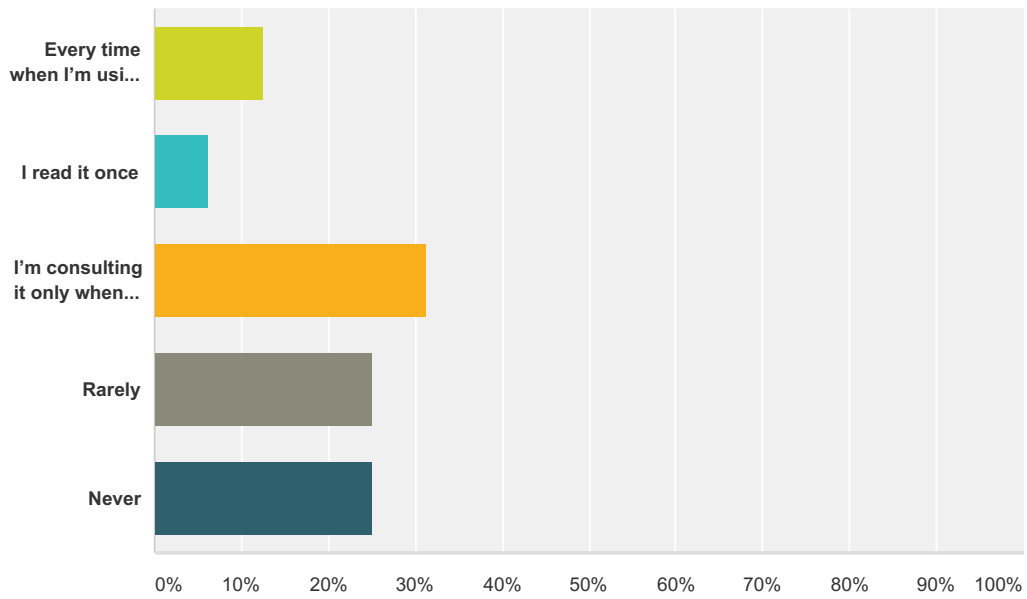## Q53 How do you evaluate the user-friendliness of the Calendar section? (rate 1 - 5; 5 being very user-friendly)

Answered: 6 Skipped: 10
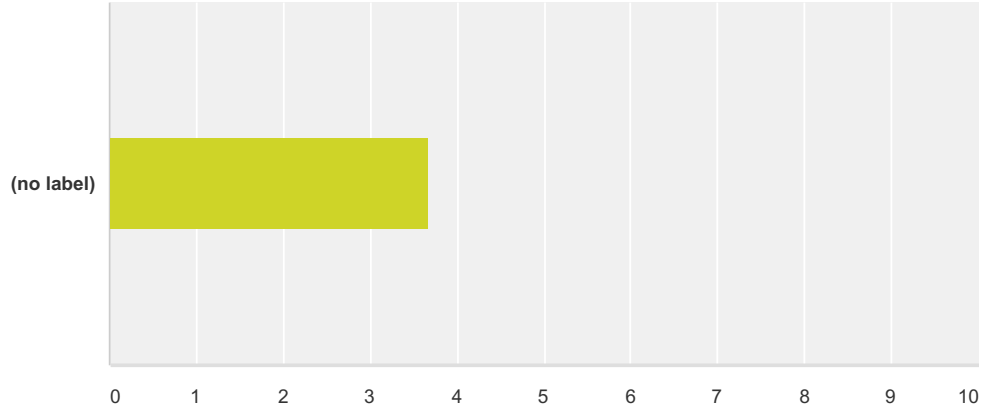
	1	2	3	4	5	Total	Weighted Average
(no label)	16.67% 1	0.00% 0	16.67% 1	33.33% 2	33.33% 2	6	3.67

Q54 How often do you use TP User manual?

Answered: 16   Skipped: 0

Answer Choices	Responses	
Every time when I'm using the ENTSOG TP	**12.50%**	2
I read it once	**6.25%**	1
I'm consulting it only when I do not know how to use particular TP functionality or how to obtain particular set of data	**31.25%**	5
Rarely	**25.00%**	4
Never	**25.00%**	4
Total		**16**

Q55 How do you evaluate the level of details of the TP user manual? (rate 1 - 5; 5 being the right level of details)
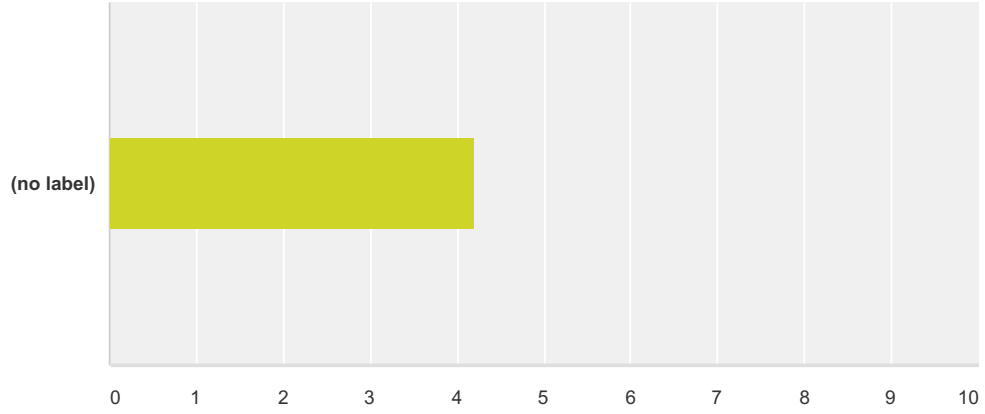
Answered: 10   Skipped: 6

	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	0.00% 0	70.00% 7	30.00% 3	10	4.30

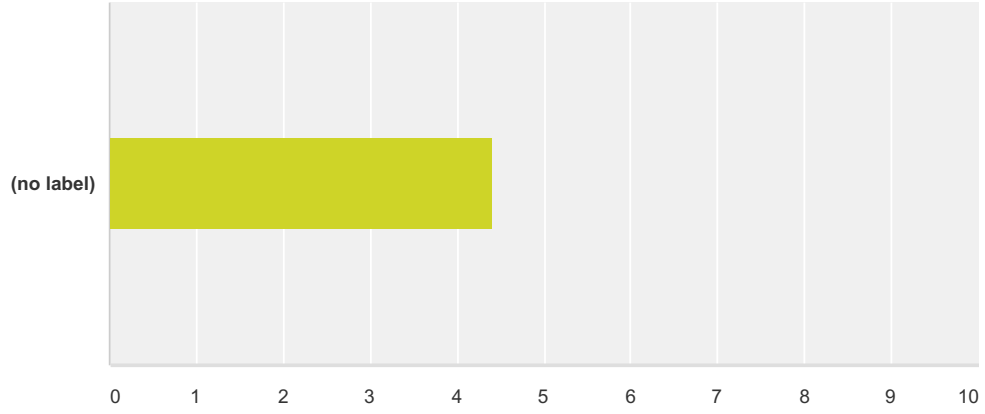## Q56 How do you evaluate the comprehensiveness of the TP user manual? (rate 1 - 5; 5 being very comprehensive)

Answered: 10   Skipped: 6

	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	10.00% 1	60.00% 6	30.00% 3	10	4.20

Q57 How do you evaluate the usefulness of the TP user manual? (rate 1 - 5; 5 being very useful)
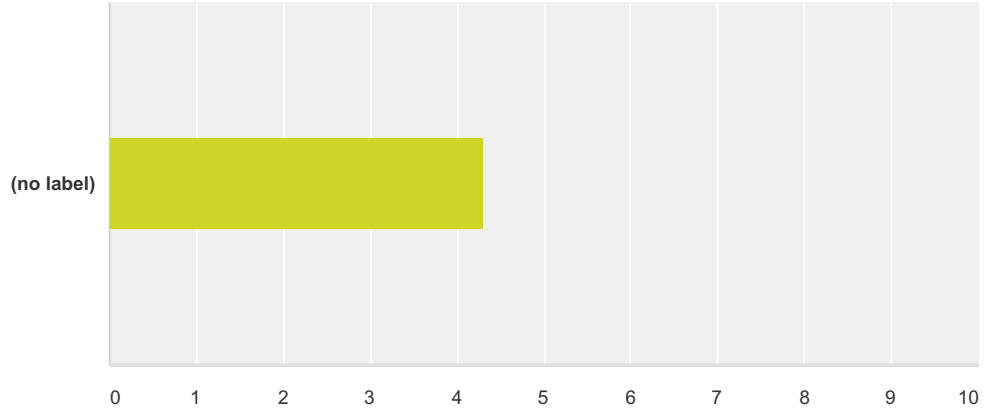
Answered: 10   Skipped: 6

	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	10.00% 1	40.00% 4	50.00% 5	10	4.40

Q59 How do you evaluate the general user-friendliness of the ENTSOG TP? (rate 1 - 5; 5 being very user-friendly)
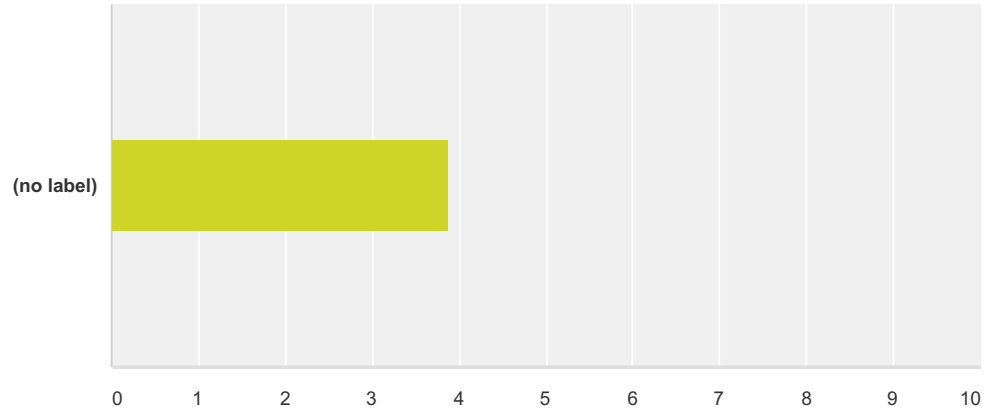
Answered: 16   Skipped: 0

	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	6.25% 1	56.25% 9	37.50% 6	16	4.31

Q60 Is the ENTSOG TP well-known in your field of activities or your professional background? (rate 1-5; 1 being unknown, 5 being very well-known)
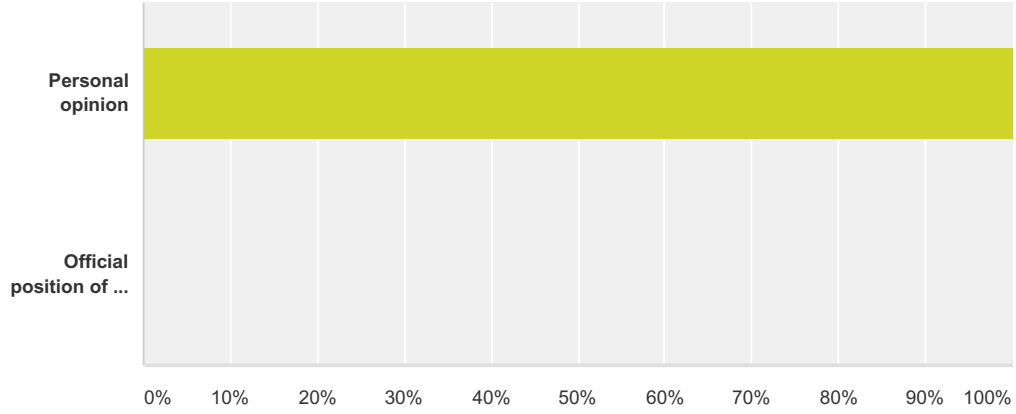
Answered: 16   Skipped: 0

	1	2	3	4	5	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	25.00% 4	62.50% 10	12.50% 2	16	3.88

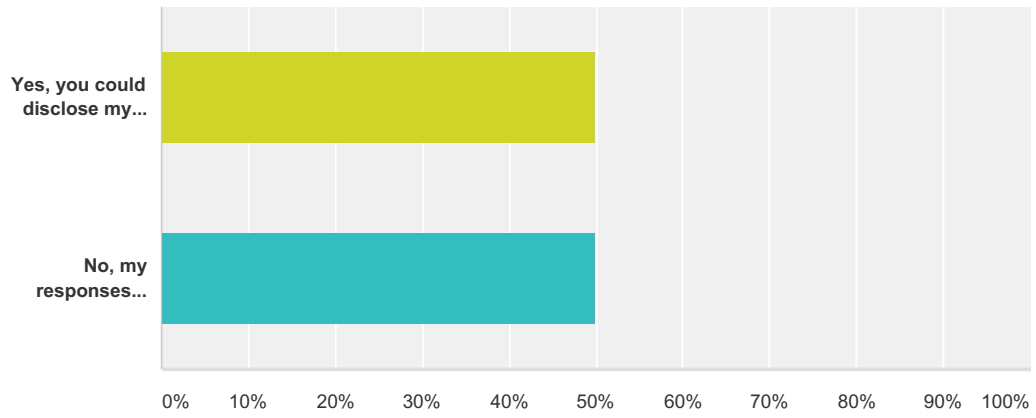## Q67 Does the response represent your own personal opinion or is it the official position of your company?

Answered: 16   Skipped: 0

Answer Choices	Responses	
Personal opinion	**100.00%**	16
Official position of my company	**0.00%**	0
Total		**16**

Q68 Please indicate whether your responses could be disclosed :

Answered: 16   Skipped: 0

Answer Choices	Responses	
Yes, you could disclose my responses	**50.00%**	8
No, my responses should not be disclosed	**50.00%**	8
Total		**16**